IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS

BERIN LOCKWOOD, Individually and on behalf of Class Members,

05 Li Cion-No.

Plaintiff,

05 10647 MLW

FULL SPECTRUM LENDING, INC. and COUNTRYWIDE HOME LOANS LOANS, INC.,

٧.

Defendants.

NOTICE OF REMOVAL

AAGISTRATE JUDGE

AMOUNT \$ 2000 SUMMONS ISSUED MIN LOCAL RULE 4.1 WAIVER FORM

MCF ISSUED_____BY DPTY. CLK.___

Pursuant to 28 U.S.C. §§ 1331, 1332(a), 1332(d), and 1453, and Pub. L. 109-2, DATE defendants Full Spectrum Inc. (n/k/a Full Spectrum Lending, a division of Countrywide Home Loans, Inc. ("Full Spectrum")) and Countrywide Home Loans, Inc. ("Countrywide") (collectively "Defendants") hereby remove the above-captioned action, now pending as Civil Action No. 05-00310 in the Superior Court for Norfolk County, Massachusetts, to this Court. As grounds for removal, Defendants state as follows:

Background

- 1. Plaintiff Berin Lockwood ("Plaintiff") filed this putative nationwide class action lawsuit on or about February 24, 2005, in the Superior Court for Norfolk County, Massachusetts (the "State Court Action"). The State Court Action was assigned Civil Action No. 05-00310.
- 2. In the State Court Action, Plaintiff alleges, on behalf of himself and a putative nationwide class consisting of all borrowers whose mortgage loans are or have been "owned or serviced" by Defendants, that Defendants violated (a) numerous federal laws, including 12 U.S.C. §§ 2601-17 and 15 U.S.C. § 1601 *et seq.*, and related federal regulations, (b) numerous

members' loans], restitution, multiple damages, ... attorney's fees[, and] ... injunctive relief," as well as statutory and compensatory damages, disgorgement and other relief for himself and for each putative class member. Complaint, ¶ 1, Prayers for Relief ¶¶ 1-4. Plaintiff alleges that "there are probably 5,000 Class Members in Massachusetts alone [and] many more Class Members throughout the United States." Complaint, ¶ 30.

Removability and Jurisdiction

3. This Court has subject matter jurisdiction over this lawsuit pursuant to 28 U.S.C. § 1331 (federal question jurisdiction), the "Class Action Fairness Act of 2005," Pub. L. 109-2, codified in relevant part at 28 U.S.C. §§ 1332(d) and 1453 (the "Act"), and 28 U.S.C. § 1332(a) (diversity jurisdiction).

Federal Question Jurisdiction

- 4. This Court has jurisdiction over Plaintiff's putative class action because it arises under the laws of the United States.
- 5. This case arises from the origination and the servicing of Plaintiff's mortgage loan. The Complaint alleges that Defendants engaged in improper mortgage loan origination practices, including but not limited to, the failure to provide Plaintiff with a "good faith estimate" of loan settlement charges and a loan commitment letter, and the charging of improper and/or excessive loan fees. Complaint, ¶¶ 7-11. Plaintiff also alleges that Defendants failed respond to "qualified written requests" when servicing a loan. Complaint, ¶ 34(f).

- Case 1:05-cv-10647-MLW Document 1
- 6. Plaintiff states that he "seeks rescission and restitution ... and injunctive relief as the defendants violated" the Real Estate Settlement Procedures Act, 12 U.S.C. §§ 2601 *et seq*. ("RESPA"), the federal regulations under RESPA, 24 C.F.R. Part 3500, the Truth In Lending Act, 15 U.S.C. §§ 1601 *et seq*. ("TILA"), and the federal regulations under TILA, 12 C.F.R. Part 26. Complaint, ¶¶ 1, 34(b).
- 7. Plaintiff identifies as a legal question as to which he intends to pursue relief "[w]hether Lender fails to timely provide, after a qualified written report has been made of it, written responses that address each of the issues raised in said request." Complaint, ¶ 34(f). In so doing, Plaintiff plainly is invoking the federal law requirement that loan servicers respond timely and appropriately to so-called "qualified written requests," and can be sued in state or federal court in a class action for having failed to do so. 12 U.S.C. § 2605(f)(2); 24 C.F.R. Part 3500 et seq.
- 8. This Court possesses original jurisdiction in all cases arising under the laws of the United States. 28 U.S.C. § 1331. Plaintiff's Complaint arises under the laws of the United States because RESPA and TILA (and their governing regulations) are laws of the United States and Plaintiff seeks recovery under those laws.
- 9. The Court has supplemental jurisdiction over Plaintiff's claims under G.L. c. 93A and 140D as well as Plaintiff's common law claims because they are so related to the federal claims that they form part of the same cause or controversy. 28 U.S.C. § 1367. Plaintiff's claims do not raise novel or complex issues of state law and Plaintiff's state law claims do not substantially predominate over his federal claims. See 28 U.S.C. § 1367(c).

"Class Action Fairness Act" Jurisdiction

Document 1

- This Court has original jurisdiction over Plaintiff's putative class action under the 10. "Class Action Fairness Act," codified in relevant part at 28 U.S.C. §§ 1332(d) and 1453.
- Pursuant to the Act, a putative "class action" commenced after February 18, 2005 11. — i.e., the effective date of the Act —may be removed to the appropriate United States District Court if (a) any member of the putative class is a citizen of a state different from any defendant, and (b) the amount in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs. 28 U.S.C. § 1332(d)(A).
- This Court has jurisdiction over the State Court Action under 28 U.S.C. § 1332(d) 12. because all of the requirements for such jurisdiction are met.
- 13. First, the Act is applicable to the State Court Action because the Action was commenced after the effective date of the Act. 28 U.S.C. § 1453 ("The amendments made by this Act shall apply to any civil action commenced on or after the date of enactment of this Act," — i.e., February 18, 2005.).
- Second, the State Court Action is a "class action" within the meaning of the Act 14. because it is a "civil action filed under" Mass. R. Civ. P. 23 (see Complaint, ¶ 29) — i.e., Massachusetts' analog to Fed. R. Civ. P. 23 and a "rule of judicial procedure authorizing an action to be brought by 1 or more representative persons as a class action." 28 U.S.C. §§ 1332(d)(1)(B), 1453(a).
- Third, one or more members of the putative class are citizens of states different 15. from Countrywide. Full Spectrum is now a division of Countrywide, having merged into Countrywide in 2004. Countrywide is a New York corporation with its principal place of business in Calabasas, California. As such, Countrywide is deemed to be a citizen of New York

and/or California for purposes of 28 U.S.C. § 1332. By contrast, according to the allegations in the Complaint, Plaintiff is a citizen of Massachusetts and the putative class is alleged to include "5,000 [other] Class Members" from Massachusetts and "many more" from throughout the United States. Complaint, ¶¶ 2, 30. Thus, based upon Plaintiff's own allegations, it is evident that Countrywide is a citizen of states different from at least one class member. The diversity of citizenship requirement of 28 U.S.C. § 1332(d)(2) and (d)(7) is thus met.

- Fourth, the amount in controversy at issue in the State Court Action satisfies the 16. Act's requirement. Under 28 U.S.C. § 1332(d)(6), "[i]n any class action, the claims of the individual class members may be aggregated to determine whether the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs." As set forth in the Complaint, Plaintiff seeks to recover damages for Defendants' alleged improper mortgage origination and servicing practices. Complaint, ¶ 16. He also purports to bring this action on behalf of "all persons and entities who have or had mortgage loans owned or serviced by [Defendants]," and alleges that there are at least 5,000 Class Members whose damages are similar to his. Complaint, ¶ 29-31. In 2004, Full Spectrum and Countrywide collectively closed approximately 1,383,378 loans, and Defendants collectively serviced approximately 6,261,578 loans. For at least the following reasons, singularly and/or in combination, the allegations in the Complaint demonstrate that the amount in controversy exceeds \$5,000,000, exclusive of interest and costs:1
 - The Complaint alleges that Defendants charged Plaintiff excess loan fees (a) and charges in the amount of \$1,827.75. See Complaint, ¶¶ 11, 20, 31. It further alleges

Defendants deny all liability against them and deny that Plaintiff and/or the putative class are entitled to or will recover in any amount. Defendants do not concede or admit that, if liability is found, it will exceed \$5,000,000. They instead provide the figures in this Notice to

that Plaintiff's claims are typical and representative of each class member, and each member "sustained damages as a result of the wrongful conduct for which [Defendants] are responsible as described in this complaint." Complaint, ¶31. Plaintiff seeks, on behalf of himself and the putative class, disgorgement of the excess fees and charges and requests "a full accounting of all revenues (and interest thereon) and costs incurred." Id., ¶ 22. Disgorgement of \$1,827.75 in excess fees and charges for Plaintiff and the alleged 5,000 putative class members from Massachusetts alone would amount to a total disgorgement of \$9.138,750 in fees. Based on the number of mortgage loans closed by both Defendants nationwide last year, disgorgement of \$1,827.75 in excess fees and charges alleged by Plaintiff would amount to in excess of \$50 million in disgorgement of fees and charges for putative class members who closed their mortgage loans with either Defendant in 2004.²

Even if a class member did not incur precisely \$1,827.75 in fees, the (b) \$5,000,000 amount in controversy is still met based upon the allegations of improper fees. The charges alleged in the Complaint to be excessive or improper are common types of charges on mortgage loans originated by Defendants — for example, some appraisal fee and some tax service fee is charged on almost every loan — and the range of charges as alleged for those two fees is common (though Defendants deny charging duplicative or unnecessary fees). If, as alleged, then the class consists of at least 5,001 persons, the excess fees at issue would only need to average \$1,000 for the amount in controversy to be met. Using actual figures for persons who closed a loan with either

demonstrate that the aggregate "amount in controversy," judged by the alleged (but unproven facts), meets the statutory threshold.

See Note 1, supra.

Defendant during the last year, the average excess fees per class member would need only be approximately \$3.62 to satisfy the jurisdictional threshold. It is reasonably likely under the circumstances that the amount in controversy is met.³

- agreement, and that he incurred \$12,126.92 in damages, other than the loan fees, as a result of the alleged breaches. Complaint, ¶¶ 16-17. It further alleges that Plaintiff's claims are typical and representative of each class member, and each member "sustained damages as a result of the wrongful conduct for which [Defendants] are responsible as described in this complaint." Complaint, ¶ 31. Plaintiff seeks, on behalf of himself and the putative class, damages for breach of contract. Complaint, ¶ 18. Breach of contract damages for Plaintiff and the alleged 5,000 putative class members would amount to an award of in excess of \$50 million if each class member sustained the same breach of contract damages as Plaintiff allegedly incurred. Based on the number of mortgage loans closed by both Defendants last year, the award for breach of contract damages for each class member who closed loans with either Defendant in 2004 and sustained \$12,126.92 in damages would also likely amount to in excess of \$50 million.
- (d) Even if a class member did not incur precisely \$12,126.92 in damages, the \$5,000,000 amount in controversy is still met based upon the allegation of breach of contract damages. If, as alleged, the class consists of at least 5,001 persons, the breach of contract damages at issue would only need to average \$1,000 for the amount in controversy to be met. Using actual figures for persons who closed a loan with either Defendant during the last year, the average breach of contract damages per class member

³ See Note 1, supra.

would only need to be approximately \$3.62 to satisfy the \$5,000,000 jurisdictional requirement of the Act.⁵

The Complaint alleges that Defendants violated G.L. c. 93A, § 9 by (e) willfully committing "unfair trade practices." Complaint, ¶ 23-24. Plaintiff claims that he has incurred \$17,003 in damages and \$9,000 in attorney's fees and costs as a result of Defendants' alleged violation. Complaint, ¶¶ 11, 16. The Complaint asserts that Plaintiff's claims are typical and representative of each class member, and each member "sustained damages as a result of the wrongful conduct for which [Defendants] are responsible as described in this complaint." Complaint, ¶ 31. In addition to the \$9,000 attorney's fees and costs he has incurred to date, Plaintiff seeks, on behalf of himself and the putative class, treble damages. Complaint, Prayers for Relief ¶ 3. As a result, Plaintiff's individual claim is for \$51,009, plus \$9,000 in attorneys' fees. An award of \$51,000 under G.L. c. 93A, § 9 for Plaintiff and each of the alleged 5,000 putative class members would amount to more than \$50 million; additional attorney's fees and costs would potentially be awardable. If the amount of attorneys fees and costs is, as alleged, \$9,000 per person, that sum would be approximately \$45 million. Based on the number of mortgage loans closed by both Defendants in Massachusetts last year (approximately 34,667), an award of relief as alleged by Plaintiff to all Massachusetts borrowers would likely amount to in excess of \$50 million. Even if a class member did not incur precisely the same alleged loss, the \$5,000,000 amount in controversy is still met. If, as alleged, the class consists of at least 5,001 persons, the Chapter 93A damages at issue would only need to average \$1,000 (or, \$333.33 in actual damages, trebled) for the amount in

See Note 1, supra.

controversy to be met. Using actual figures for persons who closed a loan with either Defendant in Massachusetts during the last year, each class member need only allege approximately \$144.23 in actual damages (or, approximately, \$48.08 in actual damages, trebled) to satisfy the jurisdictional requirement.⁶

Plaintiff further alleges that Defendants engage in "bait and switch" (f) transactions, where they allegedly increase the agreed-upon loan interest rate on the eve of loan closing, when Plaintiff and the putative class members have "no choice but to close." Complaint, ¶ 8-10, 17-19, 23, 31, 34. In so doing, Plaintiff asserts, Defendants are able to collect additional loan interest, which Plaintiff seeks to recover in this lawsuit. Id. Though the Complaint is not specific in the amount of such alleged damages, Plaintiff alleges that this interest rate was increased by at least 1.125%, which would result in increased interest payments, over time, of more than \$5,000 per year and probably resulted for him personally in a loss of about \$1,250 (as he refinanced in three months). Complaint, ¶¶ 9, 13. The Complaint asserts that Plaintiff's claims are typical and representative of each class member, and each member "sustained damages as a result of the wrongful conduct for which [Defendants] are responsible, as described in this complaint." Complaint, ¶ 31. An award of \$5,000 to the 5001 alleged members of the putative class would exceed \$25 million; an award of \$1,250 to the 5001 alleged members would exceed \$6.25 million. Even if an alleged class member did not incur precisely the same amount of loss as alleged by Plaintiff, the \$5,000,000 amount in controversy is still met. If, as alleged, the class consists of at least 5001 persons, damages in increased interest charges would only need to average \$1,000 for the amount

⁵ See Note 1, supra.

in controversy to be met; it is reasonable to conclude that the class members' average alleged damages easily exceeds that amount, insofar as, for example, a 1% increase in loan interest on a \$100,000 mortgage loan exceeds \$1,000 in one (1) year.⁷

- out on or about August 27, 2004. Complaint, ¶¶ 1, 8. At origination, the amount of Plaintiff's loan was \$450,000. Complaint, ¶¶ 6,14. The Complaint asserts that Plaintiff's claims are typical and representative of each class member, and each member "sustained damages as a result of the wrongful conduct for which [Defendants] are responsible as described in this complaint." Complaint, ¶31. The Complaint further alleges that Plaintiff seeks, on behalf of himself and the putative class, rescission of their mortgage loans. Rescission of Plaintiff's and the alleged 5,000 putative class members' mortgage loans would put in excess of \$50 million in loans in controversy if each class member sought rescission of a loan the same value (\$450,000) as Plaintiff's mortgage loan. Based on the number of mortgage loans closed by Defendants last year, rescission of the mortgage loans of each class member who closed loans valued at \$450,000 with either Defendant in 2004 would also likely put the amount in controversy in excess of \$50 million.⁸
- (h) Even if a class member did not take out a mortgage loan valued precisely at \$450,000, the \$5,000,000 amount in controversy is still met based upon the allegation of rescission. If, as alleged, the class consists of 5,001 persons, the class member's mortgage loan would only need to average \$1,000 for the amount in controversy to be

⁶ See Note 1, supra.

⁷ See Note 1, supra.

⁸ See Note 1, <u>supra</u>.

met. Using actual figures for persons who closed a loan with either Defendant during the last year, the average amount of a loan would only need to be approximately \$144.23 to satisfy the \$5,000,000 jurisdictional requirement of the Act. 9

- (i) As noted above, the Complaint asserts that the putative class consists of at least 5,001 members. Complaint, ¶ 30. Plaintiff claims that the putative class members incurred "substantial money damages" as a result of Defendants' alleged improper mortgage originating and servicing practices. Based on the allegations in the Complaint, each class member need only have \$1,000 in alleged damages to satisfy the \$5,000,000 amount in controversy requirement under the Act. ¹⁰
- allegations concerning purported improper loan servicing by Defendants. For example, Plaintiff alleges that this lawsuit concerns Defendants' purported (a) improper charging and collection of "service" charges and fees, and (b) failure to respond timely to alleged "qualified written request[s]" seeking loan information. See, e.g., Complaint, ¶ 34. Based upon these (and other similar) allegations, Plaintiff seeks to represent a class consisting on all "persons and entities who have or had mortgage loans owned or serviced" by Defendants over an unspecified period of time. Complaint, ¶ 29. In 2004 alone, Defendants serviced over 6 million loans. Given this, and based upon the allegations in the Complaint, each class member need only have less than \$1.00 in alleged damages to satisfy the \$5,000,000 amount in controversy requirement under the Act. 11

⁹ See Note 1, supra.

¹⁰ See Note 1, supra.

¹¹ See Note 1, supra.

10. In light of Plaintiff's allegations that the putative class members, of which there are alleged to be at least 5,001, incurred "substantial money damages," including "actual and statutory damages," "treble damages," and "restitution based on unjust enrichment and disgorgement of funds unjustly obtained" as a result of Defendants' alleged improper mortgage origination and servicing practices, and based on the entirety of the Complaint as pled, it is reasonably likely that the aggregate amount in controversy exceeds \$5,000,000, exclusive of interest and costs.¹²

Diversity Jurisdiction (pre-CAFA standards)

Diversity of Citizenship

- 17. Diversity of citizenship exists between the parties pursuant to 28 U.S.C. § 1332(a)(1), because the parties are citizens of different states.
- 18. Plaintiff is a citizen of Massachusetts, and has been since he filed the State Court Action. Plaintiff resides at 14 Everett Street, Norfolk, MA, and intends to stay at that residence. Complaint, ¶¶ 2 (alleging Plaintiff's residence), 30 (detailing Plaintiff's desire to represent Massachusetts residents, among other class members). Bank One, Texas, N.A. v. Montle, 964 F.2d 48, 49 (1st Cir. 1992).
- 19. Full Spectrum is now a division of Countrywide, and Countrywide is a citizen of New York and California. Thus, Defendants are citizens of New York and California for purposes of determining diversity jurisdiction. See 28 U.S.C. § 1332(c)(1) (defining corporate citizenship).
- 20. Neither Full Spectrum nor Countrywide is a citizen of Massachusetts, where the State Court Action was brought. See 28 U.S.C. § 1441(b).

Defendants reserve their right to state additional reasons why the jurisdictional threshold is met, and to offer additional evidence in support of such reasons and this Notice.

- The amount in controversy in this case, exclusive of interest and costs, exceeds \$75,000.
- 22. Whether the amount in controversy is met for the purposes of diversity jurisdiction depends on the claims of the named-plaintiff. <u>Coventry Sewage Assocs. v. Dworkin</u>

 <u>Realty, Co.</u>, 71 F.3d 1, 6 (1st Cir. 1995). The allegations in the Complaint make it clear that Plaintiff's claims exceed \$75,000.
 - (a) Rescission. Plaintiff seeks rescission of his mortgage loan. Complaint, ¶ 1. Plaintiff alleges that the loan was taken out on or about August 27, 2004. Id., ¶ 8.

 At origination, the amount of the loan was \$450,000. Id., ¶ 6, 14. The amount of the loan at issue is considered part of the amount in controversy when rescission is requested.

 See, e.g., Rosen v. Chrysler Corp., 205 F.3d 918, 921 (6th Cir. 2000) ("[W]here a plaintiff seeks to rescind a contract, the contract's entire value, without offset, is the amount in controversy.") (citing Fifth, Seventh, and Ninth Circuit cases); Weddington v.

 Ford Motor Credit Co., 59 F. Supp. 2d 578, 584 (S.D. W. Va. 1999)
 - (b) <u>Disgorgement</u>. Plaintiff claims that Defendants "engaged in unfair mortgage practices" by collecting "monies that were not due and owing under applicable contract law because the contract or applicable law does not permit [Defendants] to collect such unreasonable fees and charges." <u>Complaint</u>, ¶¶ 19-20. According to the Complaint, Plaintiff seeks, on behalf of himself and "other class members," disgorgement of "all the profits earned from the said funds" and "a full accounting of all revenues (and interest thereon) and costs incurred." <u>Id.</u>, ¶ 21-22. The alleged disgorgement of the fees, if proven, would likely exceed \$75,000, and for purposes of removal are attributable to

the named plaintiff. In re Microsoft Corp. Antitrust Litig., 127 F. Supp. 2d 720-21 (D. Md. 2001) (attributing amount of demanded disgorgement to representative plaintiff because that party may "recover the entire unjust benefit obtained by the defendant" in addition to his individual damages).

- Plaintiff also seeks "injunctive relief" as a result of Equitable Relief. (c) Defendants' alleged violations of various federal and state statutes. Complaint, ¶ 1. For purposes of ascertaining the amount in controversy, the value of Plaintiff's claims for equitable relief may be measured by Defendants' costs of compliance. In re Microsoft Corp., 127 F. Supp. 2d at 718-19. The value of Plaintiff's demand for injunctive relief would, if supported, exceed \$75,000 because it would require not only changes in Defendants' procedures but also internal expenses and costs, and losses, the collective value of which would exceed that amount.
- Plaintiff claims that he has incurred \$17,003.62 in damages (d) Damages. and costs as a result of Defendants' alleged improper mortgage origination and servicing practices. Complaint, ¶ 16. He also seeks statutory damages under Chapter 93A in an amount equal to three times that amount (id., Prayers for Relief ¶ 3), and statutory damages under TILA of no more than \$1,000 but not less than \$100. Complaint, ¶ 1, Prayers for Relief ¶ 2.
- (e) Attorneys' Fees. Plaintiff seeks to recover attorneys' fees awardable under Mass. G.L. c. 93A, § 9. Complaint, ¶¶ 1, 28. See G.L. c. 93A, § 9(3)(A) (entitling injured party to award of attorneys' fees). The potential award of attorneys' fees under G.L. c. 93A is included in the amount in controversy for diversity jurisdiction. Spielman v. Genzyme Corp., 251 F.3d 1, 7 (1st Cir. 2001) (recognizing that attorneys' fees

awarded under G.L. c. 93A, §4 may be included in the amount in controversy determination). Plaintiff claims that amount is \$9,000. <u>Complaint</u>, ¶ 16.

Supplemental Jurisdiction

- 23. The individual claims of the absent members of the putative class exceed \$75,000, exclusive of interest and costs. The Complaint alleges that all damages and other awards sought for the named Plaintiff are also being sought on behalf of the putative class. Complaint, ¶¶ 1, 17-18, 22, 28, Prayers for Relief ¶¶ 1-4. Because the amounts requested by the named Plaintiff's claims satisfy the jurisdictional threshold, so too do the claims of the absent class members.
- 24. Alternatively, if the jurisdictional amount is not satisfied as to the absent putative class members, removal of this putative class action is proper because this Court may exercise supplemental jurisdiction over absent class members under 28 U.S.C. § 1367. See, e.g., Payne v. Good year Tire & Rubber Co., 229 F. Supp. 2d 43, 52 (D. Mass. 2002); Rosmer v. Pfizer, Inc., 263 F.3d 110 (4th Cir. 2001); Gibson v. Chrysler Corp., 261 F.3d 927 (9th Cir. 2001); Stromberg Metal Works Inc. v. Press Mech., Inc., 77 F.3d 928 (7th Cir. 1996); In re Abbott Labs., 51 F.3d 524 (5th Cir. 1995).
- 25. Based on the foregoing, this Court has jurisdiction over this matter pursuant to 28 U.S.C. §§ 1331, 1332, and/or 28 U.S.C. § 1367.

Compliance with the Removal Statute and Local Rules

26. As set forth in 28 U.S.C. § 1453(b), "[a] class action may be removed to a district court of the United States in accordance with section 1446 . . . without regard to whether any defendant is a citizen of the State in which the action is brought, except that such action may be removed by any defendant without the consent of all defendants." Accordingly, the State Court

Action may be removed without regard to whether any defendant is a citizen of Massachusetts (which they are not), and it may be removed without the consent of all defendants.

- Attached hereto as Exhibit A is a copy of all process, pleadings, and orders served 27. upon defendant Full Spectrum, namely the Summons and Complaint. See 28 U.S.C. § 1446(a).
- Attached hereto as Exhibit B is a copy of all process, pleadings and orders served 28. upon defendant Countrywide in the State Court Action, namely the Summons and Complaint. See 28 U.S.C. § 1446(a).
- Full Spectrum received by service the Summons and Complaint on March 2, 29. 2005, and Countrywide received by service the Summons and Complaint on March 2, 2005. Receipt of the summons and complaint by each defendant was the first notice of the State Court Action or federal jurisdiction received by each defendant. Defendants file this Notice of Removal with the United States District Court for the District of Massachusetts on April 1, 2005, within 30 days after receipt by Defendants of the State Court Action Summons and Complaint. See 28 U.S.C. § 1446(b).
- Attached hereto as Exhibit C is a copy of the Notice of Removal to All Adverse 30. Parties, which will be promptly served upon Plaintiffs' counsel and filed with the Clerk of the Superior Court for Norfolk County, Massachusetts. See 28 U.S.C. § 1446(d).
- Defendants will also file with the Clerk of the Superior Court for Norfolk County, 31. Massachusetts a Notice of Filing of Notice of Removal, pursuant to 28 U.S.C. § 1446(d). A copy of the Notice of Filing of Notice of Removal is attached hereto as <u>Exhibit D</u>.
- This Notice of Removal is signed pursuant to Fed. R. Civ. P. 11. See 28 U.S.C. § 32. 1446(a).

WHEREFORE, this action should proceed in the United States District Court for the District of Massachusetts, as an action properly removed thereto.

Respectfully submitted,

FULL SPECTRUM LENDING, INC. (n/k/a Full Spectrum Lending, a division of Countrywide Home Loans, Inc.) and COUNTRYWIDE HOME LOANS, INC.

By their attorneys,

Thomas M. Hefferon (BBO# 548289)

GOODWIN PROCTER LLP 901 New York Avenue, N.W. Washington, DC 20001 (202) 346-4000

Brooks R. Brown (BBO# 634144) GOODWIN PROCTER LLP Exchange Place 53 State Street Boston, MA 02109 (617) 570-1000

Dated: April 1, 2005

(TO PLAINTIFF'S ATTORNEY: PLEASE CIRCLE TYPE OF ACTION INVOLVED:-TORT - MOTOR VEHICLE TORT - CONTRACT -EQUITABLE RELIEF - OTHER.)

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT CIVIL ACTION

05 00310 NO.

BERTH LOCKWOOD, Individually and on behalf of Class Members

/ FULL SPECTRUM LENDING, INC., and COUNTRYWIDE HOME LOAMS, INC.

SUMMONS

To the above-named Defendant: FULL SPECTRUM LENDING, INC.

You are hereby summoned and required to serve upon hvans J Evans J. Carcer, Esq plaintiff's amorney, whose address is P.O. Box 966 .. Framingham. MA., an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your suswer to the complaint in the office of the Clerk of this court at Dedham either before service upon plaintiff's amorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a countertisim any claim which you may have against the plaintiff which arises out of the transaction or occurrence that is the subject matter of the plaintiff's claim or you will thereafter be basted from making such cisim in any other seri . Rittle. Keestra

WITNESS, SUZANNE V. DELVEGETTO, Equire, at Dedham, MA....the24th

day of February in the year of our Lord two thousand and ... fave.

1. This runmons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.

2. When more than one defendant is involved, the names of all defendants should appear to the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant.

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, SS

SUPERIOR COURT DEPARTMENT OF THE TRIAL COURT CIVIL ACTION NO. 05- 3/0 C

BERIN LOCKWOOD, Individually and on behalf of Class Members,

Plaintiff

v.

COMPLAINT, JURY CLAIM AND REQUEST FOR CLASS CERTIFICATION

FULL SPECTRUM LENDING, INC. and COUNTRYWIDE HOME LOANS, INC., Defendants

I. Introduction and Overview of Action

Plaintiff brings this action on behalf of himself and on behalf of all others similarly situated, specifically, consumers who have or have had residential mortgage loans with either or both of the defendants. This complaint seeks rescission and restitution, multiple damages and attorney's fees pursuant to G.L. Chapter 93A, Section 9, and injunctive relief as the defendants have violated 21 USC §§ 2601-17 (RESPA), Regulation X, 24 CFR Part 3500 (Mortgage Services), 15 USC § 160/et seq. (TILA), 12 CFR Part 26 (Regulation X), G.L. Chapter 140D (Mass. Consumer Credit Cost Disclosure), and G.L. Chapter 93, § 70 (Certification). The plaintiff is seeking in this compliant to certify a nationwide class action. Massachusetts has jurisdiction over this action as the defendants do business here and filed numerous complaints in the Trial Court. The Superior Court has exclusive jurisdiction because a request for a class action under G.L. Chapter 93A, Section 9 is being prayed for and the District Court Department has no jurisdiction.

II. Parties

- 2. The plaintiff, Berin Lockwood, resides at 14 Everett Street, Norfolk, Norfolk County, Massachusetts, and he formerly resided in Ontario, Canada.
- 3. The defendant, Full Spectrum Lending, Inc., is a corporation with its executive offices in Pasadena, California, and a Massachusetts office at 50 Braintree Hill Road, Braintree, Norfolk County, Massachusetts, and it is owned or is a subsidiary of Countrywide Financing Corporation.
- 4. The Defendant, Countrywide Home Loans, Inc., is a corporation with its offices in Sims Valley, California and it is owned by or is a subsidiary of Countrywide Financial Corporation. Both Full Spectrum Lending, Inc. and Countrywide Home Loans, Inc. are hereinafter referred to, collectively, as the "Lender."

- 5. The plaintiff was living in Canada with his wife and entered into an agreement to purchase a home on or about July 22, 2004 located at 14 Everett Street, Norfolk, Massachusetts, and he spoke with Harold Bean of the Lender in order to obtain mortgage financing.
- Mr. Bean told the plaintiff that he could get a 5.25% mortgage loan in the principal amount of 6. \$450,000 for him and that no rate lock-in agreement or documentation would be needed but later, Mr. Bean advised that the best he could do would be 6%.
- 7. No good faith estimate of the settlement charges were provided to the plaintiff, as required by law, nor was any loan commitment letter sent to the plaintiff.
- At the real estate closing, which took place on or about August 27, 2004, a classic bait and 8. switch practice was completed.
- 9. The mortgage loan product given to the plaintiff did not have a rate of interest at 6% fixed interest for 30 years but, rather, was a strange/hybrid 8.5% margin with a 7.125% floor and a 14.125% ceiling ARM product. The Truth-in-Lending Disclosure Statement at the closing stated APR of 9.385% with increasingly larger mortgage payments after 36 months.
- 10. The plaintiff literally had no choice but to close as he had made firm arrangements to move and he would have lost his home deposit in an amount of \$53,000.
- 11. In addition, the settlement statement provided for improper and/or excess fees and unreasonable charges were collected, such as, but not limited to:
 - \$535 Processing fee to Full Spectrum Lending (line 810): a.
 - b. \$838.75 for owners' title insurance that was not requested (line 1110):
 - The appraisal fee to Appraisals Unlimited is stated to be \$75 (line 803) but at line c. 104, it is stated to be \$300, and both were collected; and
 - d. Tax services charge of \$79 (line 809) but the loan had no real estate tax escrow account and, in any event, should have refunded on some basis because it was not utilized.

A copy of the Settlement Statement is annexed hereto and marked as Exhibit A.

- 12. Neither at the closing nor to date, was a legal opinion, as required by G.L. Chapter 93, Section 70, provided to the plaintiff.
- 13. As soon as reasonably practicable, the plaintiff applied for a new mortgage loan, which he obtained, and he had the mortgage loan refinanced and the lender paid off by on or about November 29, 2004 so the mortgage loan to the Lender was only outstanding for three (3) months. A copy of the lender's payoff letter of November 17, 2004 is annexed hereto and

marked as Exhibit B.

- On or about December 13, 2004, after the \$450,000 mortgage loan had been paid in full, the Lender sent a check for \$87.78 marked "escrow balance refund," but no real estate tax escrow or any other type of escrow account was disclosed to the plaintiff.
- On or about December 17, 2004, the plaintiff caused a G.L. Chapter 93A demand letter to be 15. sent to the Lender, a copy of which is annexed hereto and marked as Exhibit C.
- 16. By the above-stated actions, the plaintiff has incurred damages and costs as follows:
 - 1. Needless costs, fees and expenses to:

i)	The Lender \$ 4,876.70
ii)	Mortgage payments made 12,126.92
iii)	Attorney's fees and costs (to date) 9,000.00

Total

\$16,003.62

COUNT I

(Breach of Contract)

The plaintiff incorporates by reference and realleges paragraphs 1 through 16, inclusive, as if fully set forth herein.

By the above-stated actions, the Lender has breached the agreements with the plaintiff whereby 17. the plaintiff has been, as well as the other class members, caused to incur substantial money damages.

COUNT II

(Breach of Covenant of Good Faith and Fair Dealing)

The plaintiff incorporates by reference and realleges paragraphs 1 through 17, inclusive, as if fully set forth herein.

18. The Lender owed to the plaintiff and the class members a covenant of good faith and fair dealing and by the above-stated actions, the Lender breached the same which caused damages to the plaintiff and the other class members.

COUNT III

(Disgorgement of Wrongful Profits and for an Accounting)

The plaintiff incorporates by reference and realleges paragraphs 1 through 18 inclusive, as if fully set forth herein.

19. The Lender has engaged in unfair mortgage practices.

Case 1:05-cv-10647-MLW

- 20. The Lender has collected monies that were not due and owing under applicable contract law because the contract or other applicable law does not permit them to collect such unreasonable fees and charges.
- 21. This claim is for disgorgement of the unjust enrichment to the Lender.
- 22. The plaintiff and the other class members have suffered monetary losses by virtue of the Lender's conduct and they request a full accounting of all revenues (and interest thereon) and costs incurred as well as the disgorgement of all profits earned from the said funds.

COUNT IV

(Unfair Trade Practices, G.L. Chapter 93A)

The plaintiff incorporates by reference and realleges paragraphs 1 through 22 inclusive, as if fully set forth herein.

- 23. By the above-stated actions, the Lender has committed unfair trade practices in violation of General Laws, Chapter 93A, Section 9, as well as violating numerous rules and regulations and statutes.
- 24. The above-stated actions were done knowingly, willfully, intentionally and/or recklessly by the Lender.
- 25. The Lender conducts trade or commerce in Massachusetts so as to come within the purview of G.L. Chapter 93A.
- 26. On or about December 17, 2004, the plaintiff caused a so-called G.L. Chapter 93A demand letter to be served on the Lender (Exhibit C).
- 27. On or about December 23, 2004, January 10, 2005 and January 17, 2005, amendments to the demand letter were caused to be served on the Lender, a copy of each of which is annexed hereto and marked as Exhibit D, E and F respectively.

28. As a direct result of the Lender's unfair trade practices, as above-stated, the plaintiff and the . other class members have incurred monetary damages plus interest, costs and reasonable attorney's fees.

COUNT V

(Class Action Certification)

The plaintiff incorporates by reference and reallege paragraphs 1 through 28 inclusive, as if fully set forth herein.

- The plaintiff brings this action as a class action pursuant to Rule 23 of the Massachusetts Rules 29. of Civil Procedure on behalf of all persons and entities who have or had mortgage loans owned or serviced by the Lender (collectively "Class" or "Class Members").
- 30. Based on conversations with some mortgage brokers, it is estimated that there are probably in excess of 5,000 Class Members in Massachusetts alone many more Class Members throughout the United States.
- 31. The plaintiff's claims are typical of the claims of the Members of the Class. The plaintiff and all members of the Class sustained damages as a result of the wrongful conduct for which the Lender is responsible as described in this complaint.
- 32. The plaintiff will fairly and adequately protect the interests of the Members of the Class and he has retained counsel competent and experienced in class action litigation.
- 33. A class action is superior to other available methods for the fair and effect adjudication of this controversy. The damages suffered by many individual Class Members are relatively small, albeit significant, and many, especially those who closed down, do not have the financial ability to proceed individually. Thus, the expense and burden of individual litigation makes it impractical for many Class members individually to seek redress for the wrongful conduct alleged in this action.
- 34. Common questions of law and fact exist as to all Members of the Class and predominate over any questions solely affecting individual Members of the Class. Among the questions of law and fact common to the Class are:
 - Whether the Lender breached its obligations and duties owed with regard to home a. mortgage loan accounts;
 - b. Whether the Lender has breached state and federal statutes and regulations, such as 21 USC §§ 2601-17 (RESPA), Regulation X, 24 CFR Part 3500 (Mortgage Servicing), 15 USC §§ 7601, et seq., 12 CFR Part 26 (Regulation XI, G.L. Chapter 140D (MCCCD) and G.L. Chapter 93, Section 7D (Title Certification).

- Whether the Lender has committed unfair trade practices in Massachusetts and in other c. states which now all have so-called "baby F.T.C." unfair trade practices statutes.
- d. Whether the Lender has unreasonably imposed and collected service charges for services that were not performed or only partially preformed; and
- Whether the Lender wrongfully assesses and collects unilaterally imposed unfair or ę. unreasonable fees and charges;
- f. Whether the Lender fails to timely provide, after a qualified written request has been made of it, written responses that address each of the issues raised in said request.
- 35. The plaintiff knows of no difficulty which will be encountered in the management of this litigation which would preclude its maintenance as a Class Action.
- 36. Certifying this as a class action would resolve these issues for all potential plaintiffs without the necessity of filing individual lawsuits. Additionally, class certification in this matter would not impose any significant burden upon the Court.
- 37. In this case, the certification of the class is appropriate where the it would not complicate or delay disposition of the case and the Lender would suffer no prejudice as a result of certification and where certification would assure the class members that the Lender would not evade its responsibility in implementing any Court orders.
- The names and addresses of all Class Members are available from the Lender and notice will 38. be provided to Class Members via first-class mail, using techniques and a notice approved by this court.

PRAYERS FOR RELIEF

WHEREFORE, plaintiff, on his own behalf and on the behalf of others similarly situated (Class Members) prays for judgment as follows:

- 1. Declare this action to be a Class Action.
- 2. Award to the plaintiff and to all Class Members compensatory damages in an amount which may be proven at trial and actual and statutory damages, together with prejudgment interest at the maximum rate allowed by law.
- 3. Award to the plaintiff and to all Class Members treble damages as well as restitution based on unjust enrichment and disgorgement of funds unjustly obtained.
- 4. Award to the plaintiff his costs and expenses incurred in this action, including reasonable attorney, accountant and expert fees.

Award to plaintiff and to all Class Members such other and further relief as this court may 5. : deem meet, just and proper.

THE PLAINTIFF CLAIMS A TRIAL BY JURY ON ALL ISSUES SO TRIABLE.

BERIN LOCKWOOD, Plaintiff By his Attorney

Evans J. Carter, Esq. (BBO # 076560) Hargraves, Karb, Wilcox & Galvani, LLP 550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966 (508) 620-0140

Dated: February 18, 2005

A Settlement Statement	U.S. Department of Housing And Urban Development HUD-1 (3/86) OMB No. 2502-0265					
B Type of Loan	Aliq	DIDEN DEVEL	pineur		HUD-1 (3/86) ON	IB No. 2502-0265
☐ FHA 2. ☐ FMHA 3. ☑ CONV.	UNINS. 6. File	Number:	7. Loan Numbe	r: 8.1	Mortgage Ins. Ca	se No.;
C. Note: This form is turnished to give you a statement of actu-	al settlement costs.	Amounts cald to an	68114669	oned are about		
	they are shown her	e for informational p	urposes and are not	Included in the	totals.	
 Name and Address Berin Lockwood of Borrowers; 				F. Name an	d Address of Len ctrum Lendin	der:
125 Pugsley Avenue				•		•
Apt. 516 Richmond Hill	. On	t.			water Park,	Suite 568
E. Name and Address James W. Sewell	Caro	lyn A. Sewel			d, NA 01880	
of Sellers:		TIT N. SCHEL	•	H. Settleme	_	
14 Everett Street				22 Summer		-
Norfolk	, MA	02056	,	Boston, P	CA 02125	
G. Property Location:	l.	Settlement Date:	Place of Sett	ement:		
14 Everett Street		08/27/2004	Gary F. Kin	sella Att	y at Law	
Norfolk MA 02056			22 Summer S	treet Dorc	hester, MA 0	2125
J. Summary of Borrower's Transaction	· · · · · · · · · · · ·	K. Summa	ry of Seller's Tra	naaction		
100. Gross Amount Due From Borrower		·	ss Amount Due			
101. Contract sales price 102. Personal property	530,000.		tract sales price			530,000.00
103. Settlement charges to borrower (line 1400)	4,876.		sonal property	<u> </u>		
104. Appraisal Fee to Appraisals	300	00 404.				
105. Adjustments for items paid by seller in advance		405.				
106. City/town taxes 08/27/2004 to 09/30/2004	541.		its for items paid			
107 County taxes to	341.	407. Cou	Atown taxes 08/	127/2004 to	09/30/2004	541.51
108. Assessments to		408. Ass	essments	, to)	
109. 110.	ļ <u>.</u>	409.				
111.		411.				
112.		412.				
120. Gross Amount Due From Borrower	AE3E 310					
200. Amounts Paid By Or in Behalf Of Borrower	\$535,718.		ss Amount Due uctions in Amou			\$530,541.51
201. Deposit or earnest money	52,000.	00 501. Exc	ess deposit (see i	nstructionel		25,500.00
202. Principal amount of new loan(s) 203. Existing loan(s) taken subject to	450,000.	00 502, Sett	lement charges to	seller (ilna 1	400)	29,343.80
204.	 	503, Exis	ting toan(s) taken off 1 Country	subject to	Loane	109,737.65
205.		505. Pay				109,737.65
208. 207.	 	506. 507.	·			
208.	 -	508.				
209.		509.				
Adjustments for items unpaid by seller		Adjustmer	its for items unp	ald by setler		
210. City/town taxes to 211. County taxes to		510, City/ 511, Cou	Town taxes			
212. Assessments tc		512, Asse			<u> </u>	
214.		513.	·			
215.	 	514. 515.				
216.		516.				
218.		517.	· · · · · · · · · · · · · · · · · · ·			
219.		518. 519.				
220. Total Paid By/For Borrower	6503			·		
300. Cash At Settlement From/To Borrower	\$502,000.		Reductions Am			\$164,581.45
301. Gross amount due from borrower (fine #20)	\$535,718.		At Settlement 1 amount due to			Aran
302. Less amount paid by/for borrower (fine 220)	(\$502,000.00		reductions in am			\$530,541.51 (\$164,581.4
303. CASH P FROM TO BORROWER:	\$33,718.			FROM SEL		\$365,960,06
Buyer's Initials (Rd.		VUIDIT	Con.	iria Irilia -	1005
•			XHIBIT	3614	er's initials	<u> </u>
		tabbles	A			10:30

Settlement Statement Page 2

700. Total Sales/Broker's Commission based on price 530, 000.00 @ 5.0000 % 126, 300.00 Borower's Funds at Funds at Funds at Funds at Funds at Settlement S	From ider's ids at lement
September Sept	iler's ids at lement
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803. Appraisal Fee to Appraisals Unlimited 75.00 804. Credit Report to LandSafe 35.00 805. Lender's Inspection Fee 806. Mortgage Insurance Application Fee 807. Assumption Fee 25.00 808. Flood Certification to Landsafe Flood 25.00 809. Tax Service Fee to Countrywide Tax Service 79.00 809. Processing Fee to Full Spectrum Lending 811. 812.	
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810. Processing Fee to Full Spectrum Lending 811. 812. 813.	
811. 812. 813.	
812.	
813.	
944	
015.	
815	
800. Items Required By Lender To Be Paid In Advance	
901. Interest from 08/27/2004 to 88/31/2004 \$ 97.55	·
902. Mortgage Insurance Premium for mo, to	
903. Hazard Insurance Premium for yrs. to	
904. <u>yrs. to</u>	
1000. Reserves Deposited With Lender	
1001. Hazard Insurance months @ per month	
1002. Mortgage Insurance months @ per month	
1003. City property taxes months @ 484.44 per month	
1004. months @ per month	
1005. months @ per month	
1006. months @ per month	
1007. months : per month	
1008. Aggregate Adjustment	
1100. Title Charges 695.00	
1101, Settlement or closing rea to Gary F. Kinsella, Sequille	
1102. Abstract or title search to Quirk Ashociates 75.00	
1103. Title examination to Gary F. Kitteeria, 354.	
1104. Title insurance binder to	·
1105. Document preparation to	
1108. Notary fees to	
1107. Allomey's fees to	
(Includes above Bern Humbers: 2,140.50	
1108 Title insurance to First American Title Insurance Company	
(Includes above Rem Numbers:	
1109. Lender's coverage 450,000.00 Loan Premium: \$1,311.75	
1110. Owner's coverage 530,000.00 Owner's Premium: 5628.75	
1111. Rundown and Record to Quirk Associates 50.00	
1112	
1113. Title Agent Commission \$1,498.35 70%	
1200. Government Recording and Transfer Charges	152.0
1201. Recording lees: Deed 125.00 , minutes 175.00 , tested	
1202. City/county lax stamps: Deed Mortgage 0.00	2,416.
1203. State tax/stamps: Deed 2, 415, 80	
1204. Obtain and Record MLC to Town of Norrolk/Mortolk Deeds	
1300. Additional Settlement Charges 150.00	
1301. Survey to Northstar Co.	
1302. Past inspection to 35.00	25.
1303 Overnight Delivery Fees to Fedsy	125.
1304 Mortgage Discharge Fee to Gary P. Kinsella/ATS	125.
1305 Drafting of Daed to Gary F. Kinsella, Req.	
54,876.70	\$29,343.
1 Nave carefully reviewed the HUD-1 Settlement Statement and to the best of my knowledge and belief, it is a true and accurate statement of all receipts and disburse my account or by me in this transaction. I further certify that I have received a copy of the HUD-1 Settlement Statement (pages 1 and 2).	//
South V -// / A	//
Building 1	7 11 Va
chi Lostwood . Home wolly flower	1 100

7. F

Countrywide Home Loans Servicing LP

2 Nepartment 12 Perate Drive 12 75024-4100 12 8-6607 17 2-526-1115

2,161

PAYOFF DEMAND STATEMENT

Statement Date: November 17, 2004 Statement Void After: November 30, 2004

(B&C C-ARMS)

Mailed to:

Chi Automated Payoff Faxed Demand X

X 99999-9999

Faxed to: 1-617-327-2745

Property Address:

Berin Lockwood 14 Everatt Street Norfolk, MA 02056

Escrow #

Payoff Loan No.: 68114669-2

Case #

Principal Balance as of 11/01/2004 Interest from 11/01/2004 to 11/30/2004 Statement Fees County Recording Fee Total Payoff Due on Loan No. 58114669

\$ 449,278,16 2,543.35 30.00 75.00

^{*}Please refer to important information about this fee on the next page of this statement.

į	Daily Interest	From	T-	
1	87.7016	11/01/2004	14000000	Interest Rate
į	paily Interest Daily intorest	Principal Relator v Inter-	11/30/2004	7.125 %

PUDED DEMAND STATEMENTS ARE SENT AUTOMATICALLY IF THE TOTAL AMOUNT DUE INCREASES

funds must be made payable to Countrywide Home Loans Servicing LP and will be accepted by WIRE or FED FUNDS ONLY. They MUST reference the Countrywide loan number, property address and rec's name in the OBI (Originator Beneficiary Information) field of the wire transfer or on the face of the check local per the Instructions below. Failure to do so may cause delays resulting in additional interest due or the funds to the remitter. Funds received after 3:00 p.m. Pacific Time may be posted the following

Wire funds to:

Seneficiary Bank: Bank of America ABA Routing #: 121 000 358 Beneficiary Acct Name: MRC Seficiary Acct Number: 12358-19173

Reference: Berin Lockwood Loan Number: 68114689-2 Mail funds to:

Attention: Payoff Department, Mail Stop PTX348
Countrywide Home Loans Servicing LP
7105 Corporate Orive
Plano, TX 75024-4100

call 1-800-669-6833 for updated payoff information within 24 hours of submitting funds.

This communication is from a debt collector

See page 2 for important information

EXHIBIT BY

531 G. CF 1020 4W2004

Perceywide Home Loans Servicing LP

Account No.: 68114669-2 Customer Name: Berin Lockwood

portion amount is subject to change for various reasons, including but not limited to the following:

The polyment has been returned to us by your financial institution for any reason.

The scheduled payment(s) is disbursed from your escrow account for taxes, insurance, or other escrowed item.

The charges for delinquent payments received after: 12/16/2004.

WITHYMDE RECEIVES FUNDS GREATER THEN WHAT IS REQUIRED TO PAY OFF YOUR LOAN, WE WITHIN 30 DAYS OF PAYOFF.

SI necesita la información incluida en la Demanda de Liquidación traducida al Español, por favor su su su nuestro Departamento de Sarvicio al Cliente al 1-800-295-0025.

have been informed prior to ordering this statement. Countrywide provides free verbal payoff information are automated telephone system at 1-800-669-5833. Instead, you have elected to purchase Countrywide's payoff demand service, for a charge of \$30.00, which includes free automatic updates through the expiration of the payment of this fee is NOT a condition for the release or reconveyance of the Security maximum of \$90.00).

Fre planning to pay off your loan and the draft date is near your payoff date, you must contact Countrywide to spur electronic draft service cancelled before the loan is paid off. Faiture to cancel the service after a payoff is may result in excess funds being drafted from your financial account. These funds will be returned with any piddilonal funds held in your account after the payoff is complete.

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

December 17, 2004

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Gregory Allen Lumsden, President FULL SPECTRUM LENDING, INC. 35 N. Lake Avenue Pasadena, CA 91101 and 4500 Park Granada Calabasas, CA 91302

Branch Manager FULL SPECTRUM LENDING, INC. 50 Braintree Hill Avenue Braintree, MA 02184

Branch Manager FULL SPECTRUM LENDING, INC. 500 Edgewater Drive, Suite 568 Wakefield, MA 01880

President COUNTRYWIDE HOME LOANS, INC. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Berin Lockwood (Borrower/Consumer) Re:

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

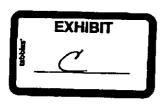
8/27/04 Mortgage Loan of \$450,000

DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Gentlemen/Ladies:

I have been retained by the above-named Berin Lockwood to review the above-stated mortgage loan documentation. I have opined that your respective companies have committed unfair trade practices in violation of M.G.L. Chapter 93A as well as violations of, among other laws:

- Federal Consumer Credit Cost Disclosure Act (TILA) 15 USC §§ 1601 et seq. And a. Regulation X (12 C.F.R., part 226);
- Massachusetts Consumer Credit Cost Disclosure, M.G.L. Chapter 140D; b.
- Federal Real Estate Settlement Procedures Act ("RESPA") i 12 USC §§ 2601-17 and C. Regulation X (24 C.F.R. part 3500); and
- M.G.L. Chapter 93, Section 70 (Certification of Title to Mortgaged Premises). d.



Full Spectrum Lending, Inc. Countrywide Home Loans, Inc. Page No. 2 December 17, 2004

To-wit:

- No good faith estimate of settlement charges prior to the closing was provided to Mr. 1. Lockwood, as required by law.
- Mr. Lockwood was informed that Countrywide Home Lonas, Inc., and not Full Spectrum 2. Lending, Inc., was the lender as Full Spectrum Lending, Inc. is a sub-prime, predatory lender who was unknown to my client until the closing; a classic, outlawed bait and switch technique.
- The rate of interest was to be 6% fixed interest for 30 years and not a strange/hybrid 8.5% 3. margin with a 7.125% floor and a 14.125% ceiling ARM product. The TILA Disclosure Statement, at the closing, stated APR of 9.385% with increasingly larger mortgage payments after 36 months.
- Dave L. Droza of Countrywide Home Loans, Inc., prepared the mortgage loan documents for 4. Full Spectrum Lending, Inc., which established Countrywide Home Loans, Inc., control of the closing, terms, etc.
 - 5. The settlement statement shows that improper and/or excessive fees or charges were collected, such as, but not limited to:
 - \$535 processing fee to Full Spectrum Lending (line 810); a.
 - \$838.75 for owners to be insured that was not requested (line 1110); and b.
 - The appraisal fee to Appraisals Unlimited is stated to be \$75 (line 803) but at line 104, it is stated to be \$300 and both were collected.
 - 6. The Affiliated Business Agreement Disclosure Statement fails to show the arrangement (true state of the ownership, control and drafting of documents) by Countrywide Home Loans, Inc.
- 7. No mortgage loan commitment letter was ever provided to the consumer/borrower.
- No preliminary fees and obligations' schedule was ever provided to the consumer/borrower. 8.
- 9. No legal opinion, as required by G.L. Chapter 93, Section 70, was provided to the consumer/ borrower at the closing.
- It appears that because the consumer/borrower was from Canada, he was treated unfairly by 10. your companies and by Hal Bean and Mr. Costa, who refused, after being requested, to send documents, such as good faith estimate of settlement charges and interest terms, in advance of the closing.

Full Spectrum Lending, Inc. Countrywide Home Loans, Inc. Page No. 3 December 17, 2004

As a result of the above-stated facts, I had Mr. Lockwood obtain a new mortgage from Washington Mutual under the terms that Countrywide Home Loans, Inc., your companies agreed to but failed to deliver and this mortgage loan was paid in full on or about 11/25/04.

Based on your companies' actions, I must consider if this is your standard operating procedure and if a class action is warranted. Demand is herewith made that you send me, in or within 30 days, a schedule of all home mortgage loans in the past six (6) years where no good faith estimate (prior to closing) was sent to consumers/borrowers.

Demand is herewith made for your companies to pay the following damages, restitution, rescission and charges as your services were of little or no value to the consumer/borrower:

a. b. c.	All closing costs, fees and expenses Four mortgage payments made Reasonable attorney fees	\$ 5,176.70 12,126.92 900.00
	TOTAL	<u>\$18,203.62</u>

Pursuant to M.G.L. Chapter 93A, each of your companies has 30 days to respond to this demand letter, in writing, and to resolve this matter. After that date, if this matter has not been resolved, my client has requested me to file a complaint with Norfolk Superior Court and to seek treble damages, reasonable attorney's fees, interest and costs and to seek class action certification if you fail to send me the schedule of borrowers to whom good faith estimates were not provided prior to closing.

Trusting that you understand our position, I remain

Very truly yours,

EVANS J. CARTER

EJC/aec

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

December 23, 2004

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

President Countrywide Home Loans, Inc. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re:

Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

AMENDED DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Sir/Madam:

This letter shall amend the demand letter sent to you dated December 17, 2004.

- 1. A request for an itemized accounting of the above-stated loan is hereby demanded.
- 2. Enclosed is a copy of a check, dated 12/13/04 in an amount of \$87.78, sent to my client with no explanation except for "escrow balance refund." Query, was there any escrow established? If so, what was collected and when and how much was paid out and to whom was it paid to?

Awaiting your written timely reply, I remain

Very truly yours,

EVANS J. CARTER

EJC/aec Enclosure

EXHIBIT

D

Countrywide Home Loans Servicing LP PO Box 5012 Woodland Hills CA 91365-5012

BERIN LOCKWOOD 14 EVERETT ST NORFOLK MA 02056

ck no: e: ck amount:

Treasury 1d: Comp. No: Agency No: 14669

Page: CFC@PQA

BERIN LOCKWOOD

Escrow type:

Escrow desc: A/C#068114669 ESCROW BAL REFUND

an no 114669

ck payee:

Amount 87.78

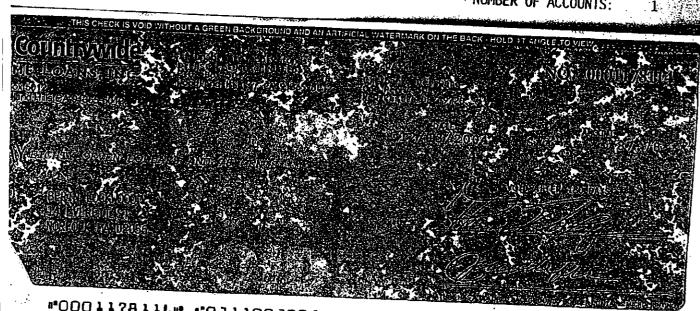
Mortgagor BERIN LOCKWOOD

Reference

TAL:

87.78

*NUMBER OF ACCOUNTS:



#000117B114# #031100209#

3868?899₽

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

January 10, 2005

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Marianna, Assistant to the President Countrywide Home Loans, Inc. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re: Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

FURTHER AMENDMENT TO DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Marianna:

This amendment to the demand letter shall confirm that you told me, on January 4, 2005, that the check for \$87.78, dated December 13, 2004, was <u>not</u> for an "escrow balance refund" but, rather, was for reimbursement of the excess amount after the loan had been paid off and that you made no offers of settlement.

This concerns me because on the Settlement Sheet there was a charge, on line 809, collecting from my client \$79.00 for a "tax service fee to Countrywide Tax Service."

I remain

Very truly yours,

EVANS I. CARTER

EJC/aec

EXHIBIT

E

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

January 17, 2004

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Marianna, Assistant to the President Countrywide Home Loans, Inc. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re: Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

FURTHER AMENDMENT TO DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Marianna:

Enclosed please find a copy of a 11/17/04 Payoff Demand Statement from Countrywide Home Loans Servicing LP.

Please send me:

- 1. A copy of the amortization schedule that your company used to determine said payoff amount and your worksheet;
- 2. Receipt of notice in advance to our client that \$30 would be charged as "statement fee" and worksheet as to the actual costs for sending a statement; and
- Relationship between your company and Countrywide Home Loans Servicing LP and a schedule as to who the general and limited partners are.

Awaiting your response, I remain

Very truly yours,

EVANS I CARTER

EJC/aec

EXHIBIT

Minywide Home Loans Servicing LP

2 Appartment Porate Drive 75024-4100 **129-66**07 \$\$/2**-**526-1115

امالير

PAYOFF DEMAND STATEMENT

Statement Date: November 17, 2004 Statement Void After: November 30, 2004

(B&C C-ARMS)

Mailed to:

Chi Automated Payoff Fexed Demand

X 99999-9999

Faxed to: 1-617-327-2745

Escrow #

Payoff Loan No.: 68114669-2

Case #

Principal Balanca as of 11/01/2004 interest from 11/01/2004 to 11/30/2004 "Statement Fees County Recording Fee.

Total Payoff Due on Loan No. 58114569

2,543,35 30.00 75.00

Property Address:

Berin Lockwood 14 Everett Street

Norfolk, MA 02056

449,278,16

^{*}Please refer to important information about this fee on the next page of this statement.

Daily Interest'	·		
87.7018	From	Ta	
	11/01/2004	445	Interest Rate
. Solly Interest Daily Interest = 1	Oringinal Dalay	17/30/2004	7.125 %
Daily Interest Daily Interest = I	cha: pasinco x luiere	St Rate + 365	

DED DEMAND STATEMENTS ARE SENT AUTOMATICALLY IF THE TOTAL AMOUNT DUE INCREASES THE NOVEMBER 30, 2004.

funds must be made payable to Countrywide Home Loans Servicing LP and will be accepted by WIRE or TED FUNDS ONLY. They MUST reference the Countrywide loan number, property address and ver's name in the OBI (Originator Beneficiary Information) field of the wire transfer or on the face of the check ger's name in me one congunator penericiary anomication, man or the wife mandate of the fallowing sixt be sent per the instructions below. Failure to do so may cause delays resulting in additional interest due or film of the funds to the remitter. Funds received after 3:00 p.m. Facilic Time may be posted the following S day.

Wife funds to:

eneficiary Bank: Bank of America ABA Routing #: 121 000 358 Beneficiary Acct Name: MRC eficiary Acct Number: 12356-19173

Reference: Berin Lockwood Loan Number: 68114669-2

<u>Mail</u> funds to:

Attention: Payoff Department, Mail Stop PTX346 Countrywide Home Loans Servicing LP

7105 Corporate Drive Plano, TX 75024-4100

call 1-890-669-5833 for updated payoff information within 24 hours of submitting funds.

This communication is from a debt collector

See page 2 for important information

531 OLCF 1030 44V2004

rywide Home Loans Servicing LP if Demand Statement Page 2

Account No.: 68114669-2 Customer Name: Berin Luckwood

yoff amount is subject to change for various reasons, including but not limited to the following:

by have sent in a payment that we have not yet posted. (DO NOT place a stop payment on any check.) Pypur payment has been returned to us by your financial institution for any reason.

scheduled payment(s) is disbursed from your escrow account for taxes, insurance, or other escrowed item. gential collection charges that may be applied if your account is past due.

e charges for delinquent payments received after: 12/16/2004.

WTRYWOE RECEIVES FUNDS GREATER THEN WHAT IS REQUIRED TO PAY OFF YOUR LOAN, WE MUTOMATICALLY PROCESS THE OVERAGE WITHIN 30 DAYS OF PAYOFF.

Si necesita la información incluida en la Demanda de Liquidación traducida al Español, por favor quese con nuestro Departamento de Servicio al Cliente al 1-500-295-0025.

have been informed prior to ordering this statement, Countrywide provides free verbal payoff information an automated telephone system at 1-800-669-5833. Instead, you have elected to purchase Countrywide's payoff demand service, for a charge of \$30.00, which includes free automatic updates through the expiration of anand. The payment of this fee is NOT is condition for the release or reconveyance of the Security gent. If you request further written payoffs, they will be subject to an additional charge of \$30.00 per statement

g maximum or avuluo).
The planning to pay off your loan and the draft date is near your payoff date, you must contact Countrywide to fur electronic draft service cancelled before the loan is paid off. Failure to cancel the service after a payoff is may result in excess funds being drafted from your financial account. These funds will be returned with any iditional funds held in your account after the payoff is complete.

(TO PLAINTIFF'S ATTORNEY: PLEASE CIRCLE TYPE OF ACTION INVOLVED:-TORT - MOTOR VEHICLE TORT - CONTRACT -EQUITABLE RELIEF - OTHER.)

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT CIVIL ACTION

NO. 05 00310

BERIN LOCKWOOD, Individually and on behalf of Class Members ..., Plaintiff(s)

₩.

FULL SPECTRUM LENDING, INC., and COUNTRYWIDE HOME LOANS, INC.

Defendant(s)

SUMMONS

To the above-named Defendant: COUNTRYWIDE HOME LOANS, INC.

You are hereby summoned and required to serve upon Evans J. Carter, Esq. P.O. Box 966
plaintiff's attorney, whose address is Framingham, MA 01701-0966, an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Dedham either before service upon plaintiff's attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which you may have against the plaintiff which arises out of the transaction or occurrence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making such claim in any other action.

WITNESS, SUZANNE V. DELVECCHIO, Esquire, at .. Dedham. MA...the24xh....

day of February, in the year of our Lord two thousand and five

A true copy Attest
31 B Cor | Hamity Sheriff Soffulk Count

Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.

2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant.

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, SS

SUPERIOR COURT DEPARTMENT
OF THE TRIAL COURT
CIVIL ACTION NO. 05- 3/0 C

BERIN LOCKWOOD, Individually and on behalf of Class Members,

Plaintiff

1 141

V.

COMPLAINT, JURY CLAIM AND REQUEST FOR CLASS CERTIFICATION

FULL SPECTRUM LENDING, INC. and COUNTRYWIDE HOME LOANS, INC.,
Defendants

I. Introduction and Overview of Action

Plaintiff brings this action on behalf of himself and on behalf of all others similarly situated, specifically, consumers who have or have had residential mortgage loans with either or both of the defendants. This complaint seeks rescission and restitution, multiple damages and attorney's fees pursuant to G.L. Chapter 93A, Section 9, and injunctive relief as the defendants have violated 21 USC §§ 2601-17 (RESPA), Regulation X, 24 CFR Part 3500 (Mortgage Services), 15 USC § 160/et seq. (TILA), 12 CFR Part 26 (Regulation X), G.L. Chapter 140D (Mass. Consumer Credit Cost Disclosure), and G.L. Chapter 93, § 70 (Certification). The plaintiff is seeking in this compliant to certify a nationwide class action. Massachusetts has jurisdiction over this action as the defendants do business here and filed numerous complaints in the Trial Court. The Superior Court has exclusive jurisdiction because a request for a class action under G.L. Chapter 93A, Section 9 is being prayed for and the District Court Department has no jurisdiction.

II. Parties

- 2. The plaintiff, Berin Lockwood, resides at 14 Everett Street, Norfolk, Norfolk County, Massachusetts, and he formerly resided in Ontario, Canada.
- 3. The defendant, Full Spectrum Lending, Inc., is a corporation with its executive offices in Pasadena, California, and a Massachusetts office at 50 Braintree Hill Road, Braintree, Norfolk County, Massachusetts, and it is owned or is a subsidiary of Countrywide Financing Corporation.
- 4. The Defendant, Countrywide Home Loans, Inc., is a corporation with its offices in Sims Valley, California and it is owned by or is a subsidiary of Countrywide Financial Corporation. Both Full Spectrum Lending, Inc. and Countrywide Home Loans, Inc. are hereinafter referred to, collectively, as the "Lender."

- The plaintiff was living in Canada with his wife and entered into an agreement to purchase a 5. home on or about July 22, 2004 located at 14 Everett Street, Norfolk, Massachusetts, and he spoke with Harold Bean of the Lender in order to obtain mortgage financing.
- Mr. Bean told the plaintiff that he could get a 5.25% mortgage loan in the principal amount of 6. \$450,000 for him and that no rate lock-in agreement or documentation would be needed but later, Mr. Bean advised that the best he could do would be 6%.
- 7. No good faith estimate of the settlement charges were provided to the plaintiff, as required by law, nor was any loan commitment letter sent to the plaintiff.
- At the real estate closing, which took place on or about August 27, 2004, a classic bait and 8. switch practice was completed.
- The mortgage loan product given to the plaintiff did not have a rate of interest at 6% fixed 9. interest for 30 years but, rather, was a strange/hybrid 8.5% margin with a 7.125% floor and a 14.125% ceiling ARM product. The Truth-in-Lending Disclosure Statement at the closing stated APR of 9.385% with increasingly larger mortgage payments after 36 months.
- The plaintiff literally had no choice but to close as he had made firm arrangements to move 10. and he would have lost his home deposit in an amount of \$53,000.
- 11. In addition, the settlement statement provided for improper and/or excess fees and unreasonable charges were collected, such as, but not limited to:
 - \$535 Processing fee to Full Spectrum Lending (line 810); a.
 - \$838.75 for owners' title insurance that was not requested (line 1110); b.
 - The appraisal fee to Appraisals Unlimited is stated to be \$75 (line 803) but at line c. 104, it is stated to be \$300, and both were collected; and
 - Tax services charge of \$79 (line 809) but the loan had no real estate tax escrow đ. account and, in any event, should have refunded on some basis because it was not utilized.

A copy of the Settlement Statement is annexed hereto and marked as Exhibit A.

- Neither at the closing nor to date, was a legal opinion, as required by G.L. Chapter 93, Section 12. 70, provided to the plaintiff.
- As soon as reasonably practicable, the plaintiff applied for a new mortgage loan, which he 13. obtained, and he had the mortgage loan refinanced and the lender paid off by on or about November 29, 2004 so the mortgage loan to the Lender was only outstanding for three (3) months. A copy of the lender's payoff letter of November 17, 2004 is annexed hereto and

\$16,003.62

marked as Exhibit B.

- On or about December 13, 2004, after the \$450,000 mortgage loan had been paid in full, the 14. Lender sent a check for \$87.78 marked "escrow balance refund," but no real estate tax escrow or any other type of escrow account was disclosed to the plaintiff.
- On or about December 17, 2004, the plaintiff caused a G.L. Chapter 93A demand letter to be 15. sent to the Lender, a copy of which is annexed hereto and marked as Exhibit C.
- By the above-stated actions, the plaintiff has incurred damages and costs as follows: 16.
 - 1. Needless costs, fees and expenses to:

i)	The Lender
ii)	Mortgage payments made 12,126.92
iii)	Attorney's fees and costs (to date) 9,000.00

Total

(Breach of Contract)

COUNT I

The plaintiff incorporates by reference and realleges paragraphs 1 through 16, inclusive, as if fully set forth herein.

By the above-stated actions, the Lender has breached the agreements with the plaintiff whereby 17. the plaintiff has been, as well as the other class members, caused to incur substantial money damages.

COUNT II

(Breach of Covenant of Good Faith and Fair Dealing)

The plaintiff incorporates by reference and realleges paragraphs 1 through 17, inclusive, as if fully set forth herein.

The Lender owed to the plaintiff and the class members a covenant of good faith and fair 18. dealing and by the above-stated actions, the Lender breached the same which caused damages to the plaintiff and the other class members.

COUNT III

(Disgorgement of Wrongful Profits and for an Accounting)

The plaintiff incorporates by reference and realleges paragraphs 1 through 18 inclusive, as if fully set forth herein.

- 19. The Lender has engaged in unfair mortgage practices.
- The Lender has collected monies that were not due and owing under applicable contract law 20. because the contract or other applicable law does not permit them to collect such unreasonable fees and charges.
- 21. This claim is for disgorgement of the unjust enrichment to the Lender.
- 22. The plaintiff and the other class members have suffered monetary losses by virtue of the Lender's conduct and they request a full accounting of all revenues (and interest thereon) and costs incurred as well as the disgorgement of all profits earned from the said funds.

COUNT IV

(Unfair Trade Practices, G.L. Chapter 93A)

The plaintiff incorporates by reference and realleges paragraphs 1 through 22 inclusive, as if fully set forth herein.

- By the above-stated actions, the Lender has committed unfair trade practices in violation of 23. General Laws, Chapter 93A, Section 9, as well as violating numerous rules and regulations and statutes.
- The above-stated actions were done knowingly, willfully, intentionally and/or recklessly by 24. the Lender.
- The Lender conducts trade or commerce in Massachusetts so as to come within the purview 25. of G.L. Chapter 93A.
- On or about December 17, 2004, the plaintiff caused a so-called G.L. Chapter 93A demand 26. letter to be served on the Lender (Exhibit C).
- 27. On or about December 23, 2004, January 10, 2005 and January 17, 2005, amendments to the demand letter were caused to be served on the Lender, a copy of each of which is annexed hereto and marked as Exhibit D, E and F respectively.

As a direct result of the Lender's unfair trade practices, as above-stated, the plaintiff and the 28. . other class members have incurred monetary damages plus interest, costs and reasonable attorney's fees.

COUNT V

(Class Action Certification)

The plaintiff incorporates by reference and reallege paragraphs 1 through 28 inclusive, as if fully set forth herein.

- The plaintiff brings this action as a class action pursuant to Rule 23 of the Massachusetts Rules 29. of Civil Procedure on behalf of all persons and entities who have or had mortgage loans owned or serviced by the Lender (collectively "Class" or "Class Members").
- Based on conversations with some mortgage brokers, it is estimated that there are probably 30. in excess of 5,000 Class Members in Massachusetts alone many more Class Members throughout the United States.
- The plaintiff's claims are typical of the claims of the Members of the Class. The plaintiff and 31. all members of the Class sustained damages as a result of the wrongful conduct for which the Lender is responsible as described in this complaint.
- The plaintiff will fairly and adequately protect the interests of the Members of the Class and 32. he has retained counsel competent and experienced in class action litigation.
- A class action is superior to other available methods for the fair and effect adjudication of this 33. controversy. The damages suffered by many individual Class Members are relatively small, albeit significant, and many, especially those who closed down, do not have the financial ability to proceed individually. Thus, the expense and burden of individual litigation makes it impractical for many Class members individually to seek redress for the wrongful conduct alleged in this action.
- Common questions of law and fact exist as to all Members of the Class and predominate over 34. any questions solely affecting individual Members of the Class. Among the questions of law and fact common to the Class are:
 - Whether the Lender breached its obligations and duties owed with regard to home a. mortgage loan accounts:
 - Whether the Lender has breached state and federal statutes and regulations, such as 21 b. USC §§ 2601-17 (RESPA), Regulation X, 24 CFR Part 3500 (Mortgage Servicing), 15 USC §§ 7601, et seq., 12 CFR Part 26 (Regulation XI, G.L. Chapter 140D (MCCCD) and G.L. Chapter 93, Section 7D (Title Certification).

- Whether the Lender has committed unfair trade practices in Massachusetts and in other ¢. states which now all have so-called "baby F.T.C." unfair trade practices statutes;
- Whether the Lender has unreasonably imposed and collected service charges for d. services that were not performed or only partially preformed; and
- Whether the Lender wrongfully assesses and collects unilaterally imposed unfair or e. unreasonable fees and charges;
- Whether the Lender fails to timely provide, after a qualified written request has been f. made of it, written responses that address each of the issues raised in said request.
- The plaintiff knows of no difficulty which will be encountered in the management of this 35. litigation which would preclude its maintenance as a Class Action.
- Certifying this as a class action would resolve these issues for all potential plaintiffs without 36. the necessity of filing individual lawsuits. Additionally, class certification in this matter would not impose any significant burden upon the Court.
- In this case, the certification of the class is appropriate where the it would not complicate or 37. delay disposition of the case and the Lender would suffer no prejudice as a result of certification and where certification would assure the class members that the Lender would not evade its responsibility in implementing any Court orders.
- The names and addresses of all Class Members are available from the Lender and notice will 38. be provided to Class Members via first-class mail, using techniques and a notice approved by this court.

PRAYERS FOR RELIEF

WHEREFORE, plaintiff, on his own behalf and on the behalf of others similarly situated (Class Members) prays for judgment as follows:

- 1. Declare this action to be a Class Action.
- 2. Award to the plaintiff and to all Class Members compensatory damages in an amount which may be proven at trial and actual and statutory damages, together with prejudgment interest at the maximum rate allowed by law.
- 3. Award to the plaintiff and to all Class Members treble damages as well as restitution based on unjust enrichment and disgorgement of funds unjustly obtained.
- 4. Award to the plaintiff his costs and expenses incurred in this action, including reasonable attorney, accountant and expert fees.

5. Award to plaintiff and to all Class Members such other and further relief as this court may deem meet, just and proper.

THE PLAINTIFF CLAIMS A TRIAL BY JURY ON ALL ISSUES SO TRIABLE.

BERIN LOCKWOOD, Plaintiff By his Attorney

Evans J. Carter, Esq. (BBO # 076560)
Hargraves, Karb, Wilcox & Galvani, LLP
550 Cochituate Road
P.O. Box 966
Framingham, MA 01701-0966
(508) 620-0140

Dated: February 18, 2005

A Settlement Statement		U.S. Dep	artment of	Housing			
B Type of Loan		And Ur	ban Develo	pment		HUD-1 (3/86)	OMB No. 2502-0265
			• •	·			· · · · · · · · · · · · · · · · · · ·
□ VA 5 □ CONV. INS.		6. File No		7. Loan Numbe		8. Mortgage ins.	. Case No.;
C. Note: This form is furnished to give you a statement of at items marked "(p.o.c.)" were paid outside the closi-	tual settleme	d costs. Am	ounts paid to an		agent are	shown.	
D. Name and Address Ber in Lockwood	and and all a	Prest (1018 (O)	uiroimational p	urposes and are no	t included	n the totals.	
of Borrowers: 125 Pugsley Avenue					F. Nam Pull	e and Address of Spectrum Lend	Lender: ding
Apt. 516	•			•	i	dgewater Par	
Richmond Hill E. Name and Address James W. Sawall		Ont.	· ·			ield, MA 0180	
of Sellers:		Carolyn	A. Sewel	ı.	H. Settl	ement Agent	
14 Everett Street						P. Kinsella mer Street	
Norfolk		. ма	02056			. MA 02125	
G. Property Location:		I Sett	ement Date:	Place of Sett			
14 Everett Street			27/2004	Gary F. Kin	sella	Atty. at Law	
Norfolk MA 02056	;			22 Summer S	treat D	orchester, MA	02125
J. Summary of Borrower's Transaction			K. Summa	y of Seller's Tra			
100. Gross Amount Due From Borrower				S Amount Due			
101. Contract sales price 102. Personal property	530	,000.00	401. Cont	ract sales noce		<u>.</u>	\$30,000.00
103. Settlement charges to borrower (line 1400)		,876.70	402. Pers	onal property			350,000,00
104 Appraisal Fee to Appraisals	<u>_</u>	300.00	404.				
105. Adjustments for items paid by seller in advance			405.				
106, City/lown taxes 08/27/2004 to 09/30/2004			Adjustmen	ts for Items paid			l
to to to	┪——	541.51	406. City/ 407. Cour	town taxes 09/	27/2004	to 09/30/200	541.51
108. Assessments to			408. Asse	. •		to	
109. 110.			409.				
155.	- -		410. 411.		· <u>-</u>		
112.			412.	; ·			
120. Gross Amount Due From Borrower					•		
200. Amounts Paid By Or in Behalf Of Borrower	\$535	,718.21		s Amount Due 1		····	\$530,541.51
201. Deposit or earnest money	52	000.00	500, Redu	ctions in Amou	nt Due T	o Seller	7
202. Principal amount of new loan(s)		000.00	502. Settle	ss deposit (see in ment changes to	seller (ilr	s) e 1400)	25,500.00 29,343.80
203. Existing loan(s) taken subject to 204.	- 		503. Existi	na kanta) byen			22,343.80
205.	 		505. Payor	Country	ide Ho	me Loans	109,737.65
206. 207.			506.	<u> </u>			
208.			507.				1
209.	 	·	508. 509.				
Adjustments for Items unpaid by seller				for Items unpa	le bar a si		
210. City/town taxes to 211. County taxes to			510. City/to	wn taxes	KI DY 301	bo bo	T :
212. Assessments to	1		511, Count			ю	
213.	 		512, Asses 513.	sments		lo .	-
214. 215.	 		514.				
216.	 	 }	515. 516.				
217.	<u> </u>		517.				
218. 219.			518.				
	 		519.				
220. Total Paid By/For Borrower	\$502,	00.00	520. Total	Reductions Amo	unt Due	Sellar	\$164 500 15
300, Cash At Settlement From/To Borrower 301, Gross amount due from borrower (fine 120)	r		600. Cash /	At Settlement To	/From S	elier	\$164,581.45
302. Less amount paid by/for borrower (line 120)	\$535, (\$502,00		601. Gross	amount due to se	iller (line	420)	\$530,541.51
The Divisiones (line 220)	1,1,2,2,00	-	602, Less re	ductions in amor	int due s	eller (line 520)	{\$164,561.4
303. CASH D FROM TO BORROWER:	\$33,7	/18.21	603. CASH	2 Это 🗀 я	ROM S	ELLER:	\$365,960.06
Buyer's initials (bd.	<u> </u>	EX	HIBIT	s	ellers initials	J Ca.5
		1		1		0 =	
		3		7			1030

Settlement Statement Page 2

7. Total Sales/Broker's Commission based on price 530,000.00 @ 5,0000 % = 26,500.00 sion of Commission (line 700) as follows: 15,900.00 to Re/Max Landmark	Pald From Borrower's Funds at Settlement	Paid From Seiler's Funds at Seitlement
2 10,600.00 to Re/Max Executive	1	
3. Commission paid at Settlement		26,500.00
0. Items Payable in Connection With Loan	<u> </u>	
1. Loan Origination Fee %	 	
2. Loan Discount %	<u> </u>	
3. Appraisal Fee to Appraisals Unlimited	75.00	
4. Credit Report to LandSafe	35.00	
5 Lender's Inspection Fee		
6 Mortgage Insurance Application Fee		
7. Assumption Fee	<u> </u>	
8. Plood Certification to Landsafe Flood	25.00	
9. Tax Service Fee to Countrywide Tax Service	79.00	
O. Processing Fee to Pull Spectrum Lending	535.00	
1,		
2.		
1.	<u> </u>	
4.		
15.		
Q. Items Required By Lender To Be Paid in Advance		
01, Interest from 08/27/2004 to 08/31/2004 @ 87.84 /day	439.20	
22. Mortgage Insurance Premium for mo, to		
03. Hazard Insurance Premium for yrs. to		
D4. yrs. to	· ·	
500. Reserves Deposited With Lender		
201. Hazzard traurance months @ per month		
002. Mortgage Insurance months @ per month		
003. City property taxes months @ 484.44 per month		
004. months @ per month		
005. months @ per month		
006. months Q per month		
007. months @ per month		
008. Aggregate Adjustment		ļ
100. Title Charges		L
101. Settlement of closing fee to Gary F. Kinsella, Esquire	695.00	
102. Abstract or tille search to Quirk Associates	150.00	
103. Title examination to Gary F. Kinsella, Baq.	75.00	ļ
104. Title Insurance binder to		<u> </u>
105. Document preparation to		<u> </u>
108. Notary fees to		<u> </u>
107. Altorney's fees to		
(Includes above Item Numbers:		<u></u>
108. Tile insurance to First American Title Insurance Company	2,140.50	
)	<u> </u>
1109. Lender's coverage 450,000.00 Loan Premium: \$1,311.75		
1910. Owner's coverage \$30,000.00 Owner's Premium: \$828.75		<u></u>
1111. Rundown and Record to Quirk Associates	50.00	
1112.		<u> </u>
1113. Title Agent Commission \$1,498.35 70%		
1200. Government Recording and Transfer Charges		
1201. Recording fees: Deed 126.00 : Mortgage 176.00 : Releases 152.00	102.00	152.00
1202. City/county lax stamps: Deed ; Mortgage		ļ
1203. State tax/stamps: Deed 2,416,80 ; Mortgage	0.00	2,416.80
1204. Obtain and Record MLC to Town of Norfolk/Norfolk Deeds	91.00	<u> </u>
1300, Additional Settlement Charges		<u> </u>
1301. Survey to Northstar Co.	150.00	
1302. Past inspection to		
1303. Overnight Delivery Fees to FedEx	35.00	
1304. Mortgage Discharge Fee to Gary F. Kinsella/ATS		125.00
1305. Drafting of Deed to Gary P. Kinsella, Heq.		125.00
1400. Total Settlement Charges (enter on lines 103, Section J and 502, Section K)	\$4,876.70	
	ment of all receipts and dis	go ebom stramesrud
I have carefully reviewed the HUD-1 Settlement Statement and to the best of my knowledge and belief, it is a true and accurate state	*** ()	
I have carefully reviewed the HUD-1 Settlement Statement and to the best of my knowledge and better, it is a true and accurate state my account or by me in this transaction. I further certify that I have received a copy of the HUD-1 Settlement Statement (pages 1 and pages 2) and the HUD-1 Settlement Statement (pages 2) and the HUD-1 Settlement Statement (pages 3) and the HUD-1 Settlement Statement Statement (pages 3) and the HUD-1 Settlement Statement		116
I have carefully reviewed the HUD-1 Settlement Statement and to the basi of rily knowledge and bellef, it is a true and accurate state my account or by me in this transaction. I further certify that I have received a copy of the HUD-1 Settlement Statement (pages 1 and Borrowers Settless	1/2 1	// N F/F //
my account or by me in this transaction. I further ourtily that I have received a copy of the HUU-1 Sequences Sequences (Depute 1 and	Il and	U. XILIW
my account or by me in this transaction. I further certify that I have received a copy or the rule is generally seamen begins I will be set to be set to be seamen to be seamen.	Carolyn H.	CL Sallice Sewell
my account or by me in this transaction. I further cartify that I have received a copy or the HUD-1 Settlement Settlement Depter 1 arm Borrowers	Carolyn f.	Sewell
my account or by me in this transaction. I further certify that I have received a copy or the rule is generally seamen begins I will be set to be set to be seamen to be seamen.	Carolyn f.	Sewell
my account or by me in this transaction. I further certify that I have received a copy or the rule is generally seamen begins I will be set to be set to be seamen to be seamen.	Carolyn f.	Sewell
Borrowers Sellors Berin Lockwood Jimes W. Sewell		
Borrowers Selbis Lockwood The HUD-: Settlement Statement which I have prepared te a true-find accounte account of this transaction, i have caused or will ce.		
my account or by me in this transaction. I further certify that I have received a copy of the FULD-1 Settlement Settlement (Settlement Options 1 early Settlement Settlement Options 1 early Settlement 1 early		id in eccontance with

Countrywide Home Loans Servicing LP

2 Kepartment Perperate Drive 75024-4100 **20-6607** 72-626-1115

PAYOFF DEMAND STATEMENT

Statement Date: November 17, 2004 Statement Void After: November 30, 2004

(B&C C-ARMS)

Mailed to:

Chi Automated Payoff Faxed Demand

X 99999-9999

Faxed to: 1-617-327-2745

Earnow #

Property Address:

Berin Lockwood 14 Everett Street Norfolk, MA 02056

Principal Balance as of 11/01/2004 Interest from 11/01/2004 to 11/30/2004 *Statement Feas

County Recording Fee Total Payoff Due on Loan No. 65114669 Payoff Loan No.: 68114669-2 Case # 449,278.16

2,543.35 30.00 75.00

^{451,926.51} *Please refer to important information about this fee on the next page of this statement.

Daily Interest 87,7016	From	To	Interest Rate
	11/01/2004	11/30/2004	
paily Interest Daily Interest	Principal Balance x Intere	ST Pale + 26E	7.125 %

DED DEMAND STATEMENTS ARE SENT AUTOMATICALLY IF THE TOTAL AMOUNT DUE INCREASES 顔E NOVEMBER 30, 2004.

funds must be made payable to Countrywide Home Loans Servicing LP and will be accepted by WIRE or TED FUNDS ONLY. They MUST reference the Countrywide loan number, property address and per's name in the OBI (Originator Beneficiary Information) field of the wire transfer or on the face of the check st be sent per the instructions below. Failure to do so may cause delays resulting in additional interest due or The funds to the remitter. Funds received after 3:00 p.m. Pacific Time may be posted the following

Wire funds to:

Beneficiary Bank: Bank of America ABA Routing #: 121 000 358 Beneficiary Acct Name: MRC eficiary Acct Number: 12356-19173

Reference: Berin Lockwood Loan Number: 68114689-2.

Mail funds to:

Attention: Payoff Department, Mail Stop PTX348 Countrywide Home Loans Servicing LP 7105 Corporate Orive Plano, TX 75024-4100

call 1-890-669-5833 for updated payoff information within 24 hours of submitting funds.

This communication is from a debt collector

See page 2 for important information

EXHIBIT

SST CLOF 1000 APPAROLA

Micrywide Home Loans Servicing LP age 2

Account No.: 68114669-2 Customer Name: Berin Lockwood

yoff amount is subject to change for various reasons, including but not limited to the following:

The purhave sent in a payment that we have not yet posted. (DO NOT place a stop payment on any check.) your payment has been returned to us by your financial institution for any reason. scheduled payment(s) is disbursed from your escrow account for taxes, insurance, or other escrowed item.

If your account is past due.

he charges for delinquent payments received after: 12/16/2004.

INTRYMDE RECEIVES FUNDS GREATER THEN WHAT IS REQUIRED TO PAY OFF YOUR LOAN, WE UTOMATICALLY PROCESS THE OVERAGE WITHIN 30 DAYS OF PAYOFF.

SI necesita la informacion inclusia en la cermana 1.600-295-0026. Si necesita la información incluida en la Demanda de Liquidación traducida al Español, por favor

have been informed prior to ordering this statement, Countrywide provides free verbal payoff information an automated telephone system at 1-800-669-5833. Instead, you have elected to purchase Countrywide's payoff demand service, for a charge of \$30.00, which includes free automatic updates through the expiration of mand. The payment of this fee is NOT a condition for the release or reconveyance of the Security pent. If you request further written payoffs, they will be subject to an additional charge of \$30.00 per statement maximum of \$90,00),

planning to pay off your loan and the draft date is near your payoff date, you must contact Countrywide to our electronic draft service cancelled before the loan is paid off. Failure to cancel the service after a payoff is The security of the second controlled from your financial account. These funds will be returned with any idditional funds held in your account after the payoff is complete.

Document 1-3

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

December 17, 2004

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Gregory Allen Lumsden, President FULL SPECTRUM LENDING, INC. 35 N. Lake Avenue Pasadena, CA 91101 and 4500 Park Granada Calabasas, CA 91302

Branch Manager FULL SPECTRUM LENDING, INC. 50 Braintree Hill Avenue Braintree, MA 02184

Branch Manager FULL SPECTRUM LENDING, INC. 500 Edgewater Drive, Suite 568 Wakefield, MA 01880

President COUNTRYWIDE HOME LOANS, INC. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re: Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Gentlemen/Ladies:

I have been retained by the above-named Berin Lockwood to review the above-stated mortgage loan documentation. I have opined that your respective companies have committed unfair trade practices in violation of M.G.L. Chapter 93A as well as violations of, among other laws:

- Federal Consumer Credit Cost Disclosure Act (TILA) 15 USC §§ 1601 et seq. And a, Regulation X (12 C.F.R., part 226);
- Massachusetts Consumer Credit Cost Disclosure, M.G.L. Chapter 140D; b.
- Federal Real Estate Settlement Procedures Act ("RESPA") i 12 USC §§ 2601-17 and C. Regulation X (24 C.F.R. part 3500); and
- M.G.L. Chapter 93, Section 70 (Certification of Title to Mortgaged Premises). d.

Document 1-3

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Full Spectrum Lending, Inc. Countrywide Home Loans, Inc. Page·No. 2 December 17, 2004

To-wit:

- No good faith estimate of settlement charges prior to the closing was provided to Mr. 1. Lockwood, as required by law.
- Mr. Lockwood was informed that Countrywide Home Lonas, Inc., and not Full Spectrum 2. Lending, Inc., was the lender as Full Spectrum Lending, Inc. is a sub-prime, predatory lender who was unknown to my client until the closing; a classic, outlawed bait and switch technique.
- The rate of interest was to be 6% fixed interest for 30 years and not a strange/hybrid 8.5% 3. margin with a 7.125% floor and a 14.125% ceiling ARM product. The TILA Disclosure Statement, at the closing, stated APR of 9.385% with increasingly larger mortgage payments after 36 months.
- Dave L. Droza of Countrywide Home Loans, Inc., prepared the mortgage loan documents for 4. Full Spectrum Lending, Inc., which established Countrywide Home Loans, Inc., control of the closing, terms, etc.
 - 5. The settlement statement shows that improper and/or excessive fees or charges were collected, such as, but not limited to:
 - \$535 processing fee to Full Spectrum Lending (line 810); a.
 - \$838.75 for owners to be insured that was not requested (line 1110); and b.
 - The appraisal fee to Appraisals Unlimited is stated to be \$75 (line 803) but at line Ç. 104, it is stated to be \$300 and both were collected.
 - The Affiliated Business Agreement Disclosure Statement fails to show the arrangement (true 6. state of the ownership, control and drafting of documents) by Countrywide Home Loans, Inc.
- No mortgage loan commitment letter was ever provided to the consumer/borrower. 7.
- 8. No preliminary fees and obligations' schedule was ever provided to the consumer/borrower.
- No legal opinion, as required by G.L. Chapter 93, Section 70, was provided to the consumer/ 9. borrower at the closing.
- 10. It appears that because the consumer/borrower was from Canada, he was treated unfairly by your companies and by Hal Bean and Mr. Costa, who refused, after being requested, to send documents, such as good faith estimate of settlement charges and interest terms, in advance of the closing.

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Full Spectrum Lending, Inc. Countrywide Home Loans, Inc. Page No. 3 December 17, 2004

As a result of the above-stated facts, I had Mr. Lockwood obtain a new mortgage from Washington Mutual under the terms that Countrywide Home Loans, Inc., your companies agreed to but failed to deliver and this mortgage loan was paid in full on or about 11/25/04.

Based on your companies' actions, I must consider if this is your standard operating procedure and if a class action is warranted. Demand is herewith made that you send me, in or within 30 days, a schedule of all home mortgage loans in the past six (6) years where no good faith estimate (prior to closing) was sent to consumers/borrowers.

Demand is herewith made for your companies to pay the following damages, restitution, rescission and charges as your services were of little or no value to the consumer/borrower:

a. b. c.	All closing costs, fees and expenses Four mortgage payments made Reasonable attorney fees	\$ 5,176.70 12,126.92 900.00
	TOTAL	\$18 203 62

Pursuant to M.G.L. Chapter 93A, each of your companies has 30 days to respond to this demand letter, in writing, and to resolve this matter. After that date, if this matter has not been resolved, my client has requested me to file a complaint with Norfolk Superior Court and to seek treble damages, reasonable attorney's fees, interest and costs and to seek class action certification if you fail to send me the schedule of borrowers to whom good faith estimates were not provided prior to closing.

Trusting that you understand our position, I remain.

Very truly yours,

EVANS J. CARTER

EJC/aec

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

December 23, 2004

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

President
Countrywide Home Loans, Inc.
P.O. Box 10423
Van Nuys, CA 91410-0423
and
400 Countrywide Way
Sims Valley, CA 93065

Re:

Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

AMENDED DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Sir/Madam:

This letter shall amend the demand letter sent to you dated December 17, 2004.

- 1. A request for an itemized accounting of the above-stated loan is hereby demanded.
- 2. Enclosed is a copy of a check, dated 12/13/04 in an amount of \$87.78, sent to my client with no explanation except for "escrow balance refund." Query, was there any escrow established? If so, what was collected and when and how much was paid out and to whom was it paid to?

Awaiting your written timely reply, I remain

Very truly yours,

EVANS J. CARTER

EJC/aec Enclosure

EXHIBIT

LEGICAL CONTROL OF CONTR

Countrywide Home Loans Servicing LP PO Box 5012 Woodland Hills CA 91365-5012

BERIN LOCKWOOD 14 EVERETT ST NORFOLK MA 02056

ck no: e:

Treasury 1d: Comp. No:

Page:

ck amount:

Agency No: Escrow type: 10 Escrow desc: A/C#068114669 ESCROW BAL REFUND

14669

CFC@PGA

ck payee: an no

BERIN LOCKWOOD

Mortgagor

Reference

1114669

Amount 87.78

BERIN LOCKWOOD

TAL:

87.78

*NUMBER OF ACCOUNTS:



#0001178114# #031100209#

38687899#

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

January 10, 2005

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Marianna, Assistant to the President Countrywide Home Loans, Inc. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re: Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

FURTHER AMENDMENT TO DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Marianna:

This amendment to the demand letter shall confirm that you told me, on January 4, 2005, that the check for \$87.78, dated December 13, 2004, was <u>not</u> for an "escrow balance refund" but, rather, was for reimbursement of the excess amount after the loan had been paid off and that you made no offers of settlement.

This concerns me because on the Settlement Sheet there was a charge, on line 809, collecting from my client \$79.00 for a "tax service fee to Countrywide Tax Service."

I remain

Very truly yours,

EVANS L CARTER

EJC/aec

EXHIBIT

E

HARGRAVES, KARB, WILCOX & GALVANI, LLP

Attorneys at Law

Evans J. Carter, P.C.

550 Cochituate Road P.O. Box 966 Framingham, MA 01701-0966

Telephone (508) 620-0140 Telefax (508) 875-7728

January 17, 200

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Marianna, Assistant to the President Countrywide Home Loans, Inc. P.O. Box 10423 Van Nuys, CA 91410-0423 and 400 Countrywide Way Sims Valley, CA 93065

Re: Berin Lockwood (Borrower/Consumer)

14 Everett Street, Norfolk, MA 02056 (Home/Residence)

8/27/04 Mortgage Loan of \$450,000

FURTHER AMENDMENT TO DEMAND LETTER UNDER M.G.L. CHAPTER 93A

Dear Marianna:

Enclosed please find a copy of a 11/17/04 Payoff Demand Statement from Countrywide Home Loans Servicing LP.

Please send me:

- 1. A copy of the amortization schedule that your company used to determine said payoff amount and your worksheet;
- 2. Receipt of notice in advance to our client that \$30 would be charged as "statement fee" and worksheet as to the actual costs for sending a statement; and
- Relationship between your company and Countrywide Home Loans Servicing LP and a schedule as to who the general and limited partners are.

Awaiting your response, I remain

Very truly yours,

EVANS J. CARTER

EJC/aec

EXHIBIT

intrywide Home Loans Servicing LP

2 Hapariment porate Drive 75024-4100 **1929-6607** 1/2-526-1115

امارير

PAYOFF DEMAND STATEMENT

Statement Date: November 17, 2004 Statement Void After: November 30, 2004

(B&C C-ARMS)

Mailed to:

Chi Automated Payoff Fexed Demand

X 99999-9999

Faxed to: 1-617-327-2745

Eacrow #

Payoff Loan No.: 68114669-2

Case #

Principal Balanca as of 11/01/2004 Interest from 11/01/2004 to 11/30/2004 *Statement Feas

County Recording Fee Total Payoff Due on Loan No. 58114569

30.00 75.00 451,928.51

Property Address:

Berin Lockwood 14 Everett Street

Norfolk, MA 02058

449,278.16

2,543,35

Please refer to important information about this fee on the next page of this statement.

Daily Interest			
	From	To	1
87.7018	11/01/2004	4454	Interest Rate
' Dally Interest Dally interest -	Delegate to the state of	11/30/2004	7.125 %
pally interest Daily interest =	Lunchai Raidirco x luteur	est Rate + 365	

DED DEMAND STATEMENTS ARE SENT AUTOMATICALLY IF THE TOTAL AMOUNT DUE INCREASES 湖E NOVEMBER 30, 2004.

Funds must be made payable to Countrywide Home Loans Servicing LP and will be accepted by WIRE or TED FUNDS ONLY. They MUST reference the Countrywide loan number, property address and giver's name in the OBI (Originator Beneficiary Information) field of the wire transfer or on the face of the check st be sent per the instructions below. Failure to do so may cause delays resulting in additional interest due or inn of the funds to the remitter. Funds received after 3:00 p.m. Pacific Time may be posted the following

Wire funds to:

Jeneficiary Bank: Bank of America ABA Routing #: 121 000 358 Beneficiary Acet Mame: MRC

eficiary Acct Number: 12356-19173 Reference: Berin Lockwood Loan Number: 68114669-2

Mail funds to:

Attention: Payoff Department, Mail Stop PTX348 Countrywide Home Loans Servicing LP 7105 Corporate Orive

Plano, TX 75024-4100

call 1-800-669-5833 for updated payoff information within 24 hours of submitting funds.

This communication is from a debt collector

See page 2 for important information

531 GLCF 1020 AMIZINA

grywide Home Loans Servicing LP

Account No.: 68114669-2 Customer Name: Berin Lockwood

Byoff amount is subject to change for various reasons, including but not limited to the following:

but have sent in a payment that we have not yet posted. (DO NOT place a stop payment on any check.)

Some payment has been returned to us by your financial institution for any reason.

Socieduled payment(s) is disbursed from your escrow account for taxes, insurance, or other escrowed item.

Undertial collection charges that may be applied if your account is past due.

Like charges for delinquent payments received after: 12/16/2004.

WITRYMDE RECEIVES FUNDS GREATER THEN WHAT IS REQUIRED TO PAY OFF YOUR LOAN, WE RUTOMATICALLY PROCESS THE OVERAGE WITHIN 10 DAYS OF PAYOFF.

Si necesita la información incluida en la Demanda de Liquidación traducida al Español, por favor significado de Servicio al Cliente al 1-500-295-0026.

have been informed prior to ordering this statement, Countrywide provides free verbal payoff information in an automated telephone system at 1-800-669-6833. Instead, you have elected to purchase Countrywide's impayoff demand service, for a charge of \$30.00, which includes free automatic updates through the expiration of impand. The payment of this fee is NOT a condition for the release or reconveyance of the Security impacts. If you request further written payoffs, they will be subject to an additional charge of \$30.00 per statement.

The planning to pay off your loan and the draft date is near your payoff date, you must contact Countrywide to will be draft service cancelled before the loan is paid off. Failure to cancel the service after a payoff is may result in excess funds being drafted from your financial account. These funds will be returned with any siddlional funds held in your account after the payoff is complete.

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS

BERIN LOCKWOOD, Individually and on behalf of Class Members,	-)))	Civil Action No.
Plaintiff,)	
v. FULL SPECTRUM LENDING, INC. and COUNTRYWIDE HOME LOANS, LOANS, INC. Defendants.))))))	NOTICE OF REMOVAL TO ALL ADVERSE PARTIES
TO: Evans J. Carter, P.C. HARGRAVES, KARB, WILCO	ΟX	

& GALVANI, LLP 550 Cochituate Road

P.O. Box 966

Framingham, MA 01701-0966 PLEASE TAKE NOTICE, that on April 1, 2005, defendants Full Spectrum Lending, Inc. (n/k/a Full Spectrum Lending, a division of Countrywide Home Loans, Inc.) and Countrywide Home Loans, Inc. filed a Notice of Removal of this action to the United States District Court for the District of Massachusetts. A true and correct copy of the Notice of Removal is annexed hereto.

This Notice is served upon you as counsel of record for plaintiff Berin Lockwood in compliance with 28 U.S.C. § 1446.

Respectfully submitted,

FULL SPECTRUM LENDING, INC. (n/k/a Full Spectrum Lending, a division of Countrywide Home Loans, Inc.) and COUNTRYWIDE HOME LOANS, INC.

By their attorneys,

Thomas M. Hefferon (BBO# 548289) GOODWIN PROCTER LLP 901 New York Avenue, N.W. Washington, DC 20001 (202) 346-4000

Brooks R. Brown (BBO# 634144) GOODWIN PROCTER LLP Exchange Place 53 State Street Boston, MA 02109 (617) 570-1000

Dated: April__, 2005

LIBA/1522234.1

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT DEPT. OF THE TRIAL COURT

BERIN LOCKWOOD, Individually and on behalf of Class Members,

Plaintiff,

٧.

FULL SPECTRUM LENDING, INC. and COUNTRYWIDE HOME LOANS, INC.,

Defendants.

Civil Action No. 05-00310

NOTICE OF FILING OF NOTICE OF REMOVAL

PLEASE TAKE NOTICE THAT a Notice of Removal of this action was filed in the United States District Court for the District of Massachusetts on April 1, 2005. A copy of said Notice of Removal is attached to this Notice, and is served and filed herewith.

PLEASE TAKE FURTHER NOTICE THAT, pursuant to 28 U.S.C. § 1446(d), this notice is hereby provided to the Trial Court of the Commonwealth of Massachusetts, Superior Court Department for Norfolk County, to effect removal, and the Norfolk County Superior Court shall proceed no further unless and until the case is remanded.

Respectfully submitted,

FULL SPECTRUM LENDING, INC. (n/k/a Full Spectrum Lending, a division of Countrywide Home Loans, Inc.) and COUNTRYWIDE HOME LOANS, INC.

By their attorneys,

Thomas M. Hefferon (BBO# 548289)

GOODWIN PROCTER LLP

901 New York Avenue, N.W.

Washington, DC 20001

(202) 346-4000

Brooks R. Brown (BBO# 634144)

GOODWIN PROCTER LLP

Exchange Place

53 State Street

Boston, MA 02109

(617) 570-1000

Dated: April ___, 2005

LIBA/1522236.1

05 10647 MLW

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

1. Title of	case (na	ime of first party on	each side only)_	Berin Lockwoo	od v. F	ull Spec	trum Lend	1tig
		, <u></u>			····			S. 1110
2. Catego	ry in whi	ch the case belongs	based upon the	numbered nature of	suit code l	isted on the ci	ivil cover shee	ւ ։ Ա t. (See local
rule 40.	.1(a)(1)).							
	I.	160, 410, 470, R.2	3, REGARDLES	S OF NATURE OF SU	IT.	e in the first		5.5
	II.	195, 196, 368, 400 740, 790, 791, 820), 440, 441-446, 9)*, 830*, 840*, 85	540, 550, 555, 625, 710 0, 890, 892-894, 895, 9), 720, 730, 950.		lete AO 120 or trademark or c	AO 121 opyright cas
	111,	110, 120, 130, 140 315, 320, 330, 340 380, 385, 450, 891), 345, 350, 355, :	230, 240, 245, 290, 31 360, 362, 365, 370, 37	0, 1 ,			
X	IV.	220, 422, 423, 430 690, 810, 861-865), 460, 480, 490, 6 , 870, 871, 875, 9	610, 620, 630, 640, 656 900.	0, 660,			
	٧.	150, 152, 153.						
. Title and district p	p.0000	r, if any, of related ca dicate the title and n	ases. (See local number of the fir	rule 40.1(g)). If more st filed case in this co	than one pourt.	prior related ca	ase has been f	iled in this
						 ,		
. Hasapr	ior actio	n between the same	parties and bas	ed on the same claim				
5					YES	NO	[-	
92403)	e compla	int in this case ques	tion the constitu	itionality of an act of	congress a	ffecting the p	ublic interest?	(See 28 U
lf so, is t	the U.S.A	. or an officer, agent	or employee of	the U.S. a party?	YES [NO	X	
					YES	NO		
Is this ca	ise requi	red to be heard and	determined by a	district court of three	e judges pı	ursuant to title	28 USC §2284	1?
					YES	NO	\mathbf{x}	
Do <u>all</u> of Massach	the particusetts ("	es in this action, exc governmental agend	cluding governn lies"), residing i	nental agencies of the in Massachusetts res	united sta	ites and the Co ame division?	ommonwealth ? - (See Local	of Rule 40.1(d))
					YES X	NO		,
	A.	If yes, in which div	ision do <u>all</u> of th	e non-governmental	oarties res	ide?	L	
		Eastern Division	X	Central Division			tern Division	
	В.	lf no, in which divis residing in Massac	sion do the majo husetts reside?	rity of the plaintiffs o	r the only p	arties, exclud	ling governme	ntal agencies
		Eastern Division		Central Division			tern Division	
If filing a l submit a :	Notice of separate	Removal - are there sheet identifying the	any motions pe motions)	ending in the state co	urt requirin	g the attention	n of this Court	? (If yes,
					YES] NO	X	
EASE TYP	E OR PR	INT)						
		Thomas M. He	fferon, Es	sg.				
				y York Ave., 1	V. W W.	Jashinete	n D C 20	1001
LEPHONE I	NO. <u>2</u> 0	2-346-4000			VI	COLLETTE	<u>11 D.C. ZC</u>	1001

SJS 44 (Rev. 11/04)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS				DEFENDANTS				•••••
Berin Lockwood				1		ding Inc	and	
DOLLIN DOCKWOOD				Full Spectrum Lending, Inc. and Countrywide Home Loans, Inc.				
(b) County of Residence	of First Listed Plaintiff			County of Residence			igo ja ujul	
(E	EXCEPT IN U.S. PLAINTIFF C	ASES)		or nondenec		LAINTIFF CASES	ONLY	
				NOTE: IN LAI			ISE THE LOCATION OF	rre
	-			LAND	INVOLVED.			
(c) Attorney's (Firm Name	e, Address, and Telephone Number	m)Evans J. Car	ter	Attorneys (If Known)	Thomas	M Heffe	ron.	
Hargraves, I	Karb, Wilcox &	Galvani, LLP		IGoodwin Prod	cter. [.]	LP. Herre	1011	
550 Cochitua Framingham,	ate Road MA 01701 Tel	508-620-0140)	Exchange Pla Boston, MA (ace 02109 :	rel. 617-	570-1000	
II. BASIS OF JURISD	ICTION (Place an "X" i						A Committee of the Comm	
☐ 1 U.S. Government		one box only)	111. C	TIZENSHIP OF 1 (For Diversity Cases Only)	FIGHUITA	L PARILES	(Place an "X" in One Box and One Box for Defend	
Plaintiff	3 Federal Question (U.S. Government	Not a Party)	Citiza		TF DEF		PTF	ĎEF
	,]	Citiza	on or this state	וט וכ	Incorporated or Pr of Business In Thi	rincipal Place 🗍 4 is State	□ 4
D 2 U.S. Government	☐ 4 Diversity		Citize	en of Another State] 2	Innomonated	ni ilm an an	- -
Defendant	(Indicate Citizensh	nip of Parties in Item III)		o o o o o o o o o o o o o o o o o o o	<i>,</i> , , ,	Incorporated and I of Business In .	Principal Place	□ 5
		ĺ	Citize	n or Subject of a	J3 🗆 3	Foreign Nation	□ 6	a .
IV NATUDE OF CHIE	Г			eign Country		1 Greign (Vanon		□ 6
IV. NATURE OF SUIT		ly) RTS	POD	CENTER IN COURSE AT COMM.	or of the Wallet			
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☐ 120 Marine ☐ 130 Miller Act	310 Airplane	362 Personal Injury -	□ 6	20 Other Food & Drug	☐ 422 Appea	al 28 USC 158 Irawal	☐ 400 State Reapportion☐ 410 Antitrust	ıment
140 Negotiable Instrument	☐ 315 Airplane Product Liability	Med. Malpractice	□ 62	25 Drug Related Seizure	28 US		430 Banks and Banki	ng
☐ 150 Recovery of Overpayment	320 Assault, Libel &	365 Personal Injury - Product Liability	la c	of Property 21 USC 881 30 Liquor Laws			☐ 450 Commerce	-0
& Enforcement of Judgment	Slander	368 Asbestos Personal		io R.R. & Truck	B20 Copyr	TY RIGHTS	460 Deportation	
151 Medicare Act	330 Federal Employers'	Injury Product		O Airline Regs.	☐ 830 Patent		470 Racketeer Influer	
☐ 152 Recovery of Defaulted Student Loans	Liability 340 Marine	Liability	□ 66	0 Occupational	☐ 840 Trader		Corrupt Organizate 480 Consumer Credit	ions
(Excl. Veterans)	340 Marine 345 Marine Product	PERSONAL PROPERT		Safety/Health	i		☐ 490 Cable/Sat TV	
☐ 153 Recovery of Overpayment	Liability	☐ 370 Other Fraud ☐ 371 Truth in Lending	□ 69	0 Other	000000		2 810 Selective Service	
of Veteran's Benefits	350 Motor Vehicle	380 Other Personal	0.71	LABOR 0 Fair Labor Standards	□ 861 HIA (SECURITY	☐ 850 Securities/Comm	adities/
☐ 160 Stockholders' Suits ☐ 190 Other Contract	☐ 355 Motor Vehicle	Property Damage		Act	☐ 862 Black	Lung (923)	Exchange 875 Customer Challer	
190 Outer Contract 195 Contract Product Liability	Product Liability 360 Other Personal	☐ 385 Property Damage	<u> </u>	0 Labor/Mgmt. Relations	D 863 DIWC	/DIWW (405(g))	12 USC 3410	.gc
196 Franchise	Injury	Product Liability	U 73	0 Labor/Mgmt.Reporting	☐ 864 SSID *	Title XVI	390 Other Statutory A	ctions
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	ज ा त 74	& Disclosure Act	□ 865 RSI (4		D 891 Agricultural Acts	
210 Land Condemnation	☐ 441 Voting	510 Motions to Vacate	1 79	0 Other Labor Litigation	☐ 870 Taxes	TAX SUITS	☐ 892 Economic Stabilit ☐ 893 Environmental M	ation Act
220 Foreclosure 2 230 Rent Lease & Ejectment	442 Employment	Sentence	1 79	1 Empl. Ret. Inc.	or Defe		894 Energy Allocation	.auers
D 240 Torts to Land	443 Housing/ Accommodations	Habeas Corpus:	1	Security Act	□ 871 IRS—	Third Party	895 Freedom of Inform	nation
245 Tort Product Liability	444 Welfare	530 General 535 Death Penalty			26 USC	7609	Act	
290 All Other Real Property		540 Mandamus & Othe	.			}	D 900Appeal of Fee Det	
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	m "X" in One Box Only)			_			Appeal to	District
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Proceeding Sta	ite Court A	Appellate Court	Reone	ned (enecif	So)	Literation	ct Magistrate Judgment	
U. CAHOD OD ACTOR	- 121 U.S. C. Se	ute under which you are	filing (D	o not cite jurisdictiona	l statutes uni	ess diversity):		
VI. CAUSE OF ACTIO	Brief description of cau	ise:						
/II	See attached		_					
II. REQUESTED IN	CHECK IF THIS I	S A CLASS ACTION	DE	MAND \$	СН	ECK YES only if	f demanded in complain	t ·
COMPLAINT:	UNDER F.R.C.P. 2	23				RY DEMAND:	Yes □ No	
III. RELATED CASE	(S)						CF 163 15110	
IF ANY None	(See instructions):	IUDGE			DOCKET	MIMDED		
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		SIGNATURE OF ATTO		RECORD				
April 1, 2005		Thomas N	1. H.	ellu Ber	~			
OR OFFICE USE ONLY			· · //	W-1'/-	<u> </u>			
RECEIPT# AM	OUNT	APPLYING IFP		JUDGE		MAG. JUDG	ie.	

Attachment to Civil Cover Sheet

Plaintiff brings this action on behalf of himself and on behalf of all others similarly situated, specifically, consumers who have or have had residential mortgage loans with either or both of the defendants. This complaint seeks rescission and restitution, compensatory and treble damages, attorney's fees, and injunctive relief. The plaintiff is seeking in this complaint to certify a nationwide class action.